



From making the city to using the city

The infrastructure of everyday life

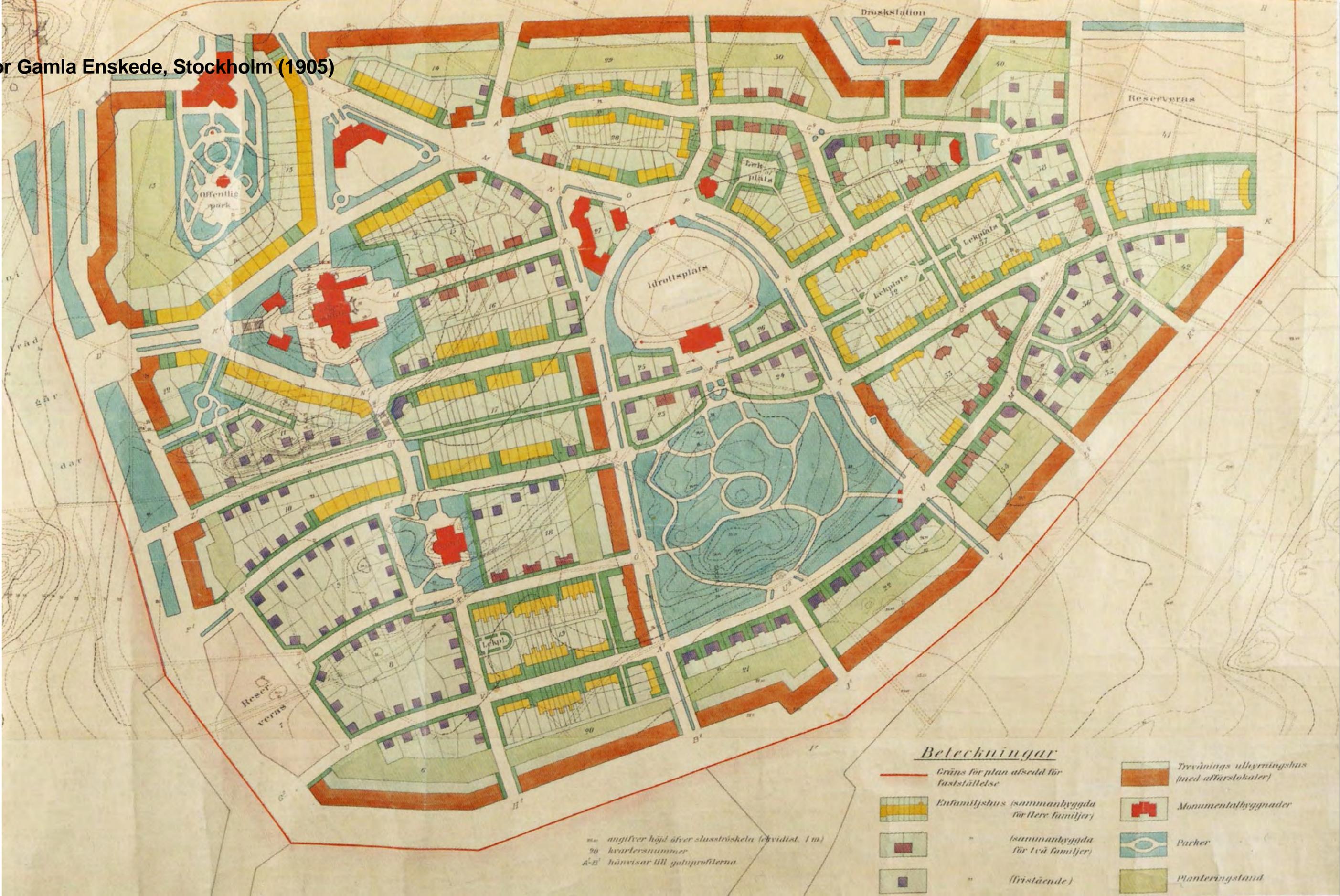
Dan Hill
Director of Strategic Design, Vinnova, Sweden

Visiting Professor, UCL Institute for Innovation and Public Purpose
Visiting Professor, Design Academy Eindhoven
Adjunct Professor, RMIT University

@cityofsound
medium.com/@cityofsound



Original plan for Gamla Enskede, Stockholm (1905)





Gamla Enskede, Stockholm (2019)



Gamla Enskede, Stockholm (2019)



Gamla Enskede, Stockholm (2019)



Tio byggnader som definierade 1960-talet (2018)

rad lägenhet. Men enfamiljshuset gjorde det i en välplane-
Som en del i den aktiva politiken, redo att kliva fram som det att-
raktiva målet för den strävsamma arbetaren.

Men om de första decennierna efter 1930 hade ägnats framför
allt åt att bygga flerfamiljshus så var H55 villa- och radhusstadens
och bilsamhällets utställning. Sverige var redan 1955 Europas
biltätaste land. »Bo med bil« hette ett av småhusen på H55 med
inredning i svart, orange och citron. Småhusägarna »behöver
bilen för att hålla kontakt med den stad de bor i och utnyttja stads-
boendets fördelar«, konstaterade Olle Bengtzon.

Journalisten och debattören Ulla Molin hörde till dem som
protesterade mot det svenska folkhemsprojektets vilja att skilja
människorna från marken i höga hus. Enligt höghusfi-
karna skulle ett stadsbyggande
människor skilja

Technology is the answer.
But what was the question?

Cedric Price
1966



We don't make cities to make technology, buildings, infrastructure. We make cities for culture, community, commerce, conviviality, enabled by the infrastructure of everyday life.



Shared and public local mobility services, autonomous and otherwise.



Super-local microgrids, with renewable energy, battery storage and shared ownership.



Cooperative design, build, ownership and maintenance of diverse neighbourhoods.



Circular and restorative materials and processes with local fabrication and repair.



Everyday services via active transport, reduced & fossil-free long-range connections.



Privacy-preserving yet public decision-making platforms, with discourse as well as data.

Do transportation network companies decrease or increase congestion?,
Science Advances, May 2019

Smart city tech makes things worse, without inventive, capable, responsible, engaged and participative governance, design, and shared ownership.

Uber and Lyft increased traffic delays in San Francisco by 40 percent



TECHNOLOGY 8 May 2019



Going nowhere
Getty Images

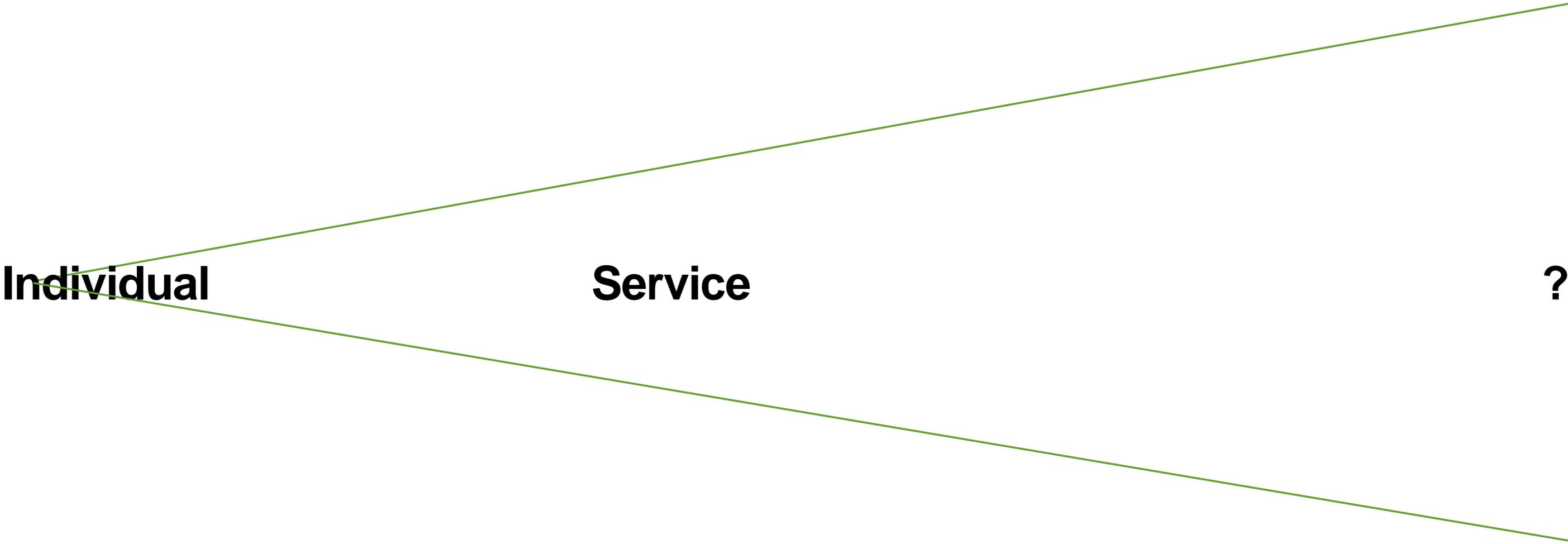
By **Chelsea Whyte**

Uber and Lyft drivers are on strike to demand regulated fares and [livable wages](#), in the lead-up to Uber's initial public offering on the stock exchange on 10 May. Now there is some more bad news for these services: they haven't lived up to claims of reducing

Individual

Service

?



Oslo Bysykkel
2015—



Oslo Byskkel
2015—

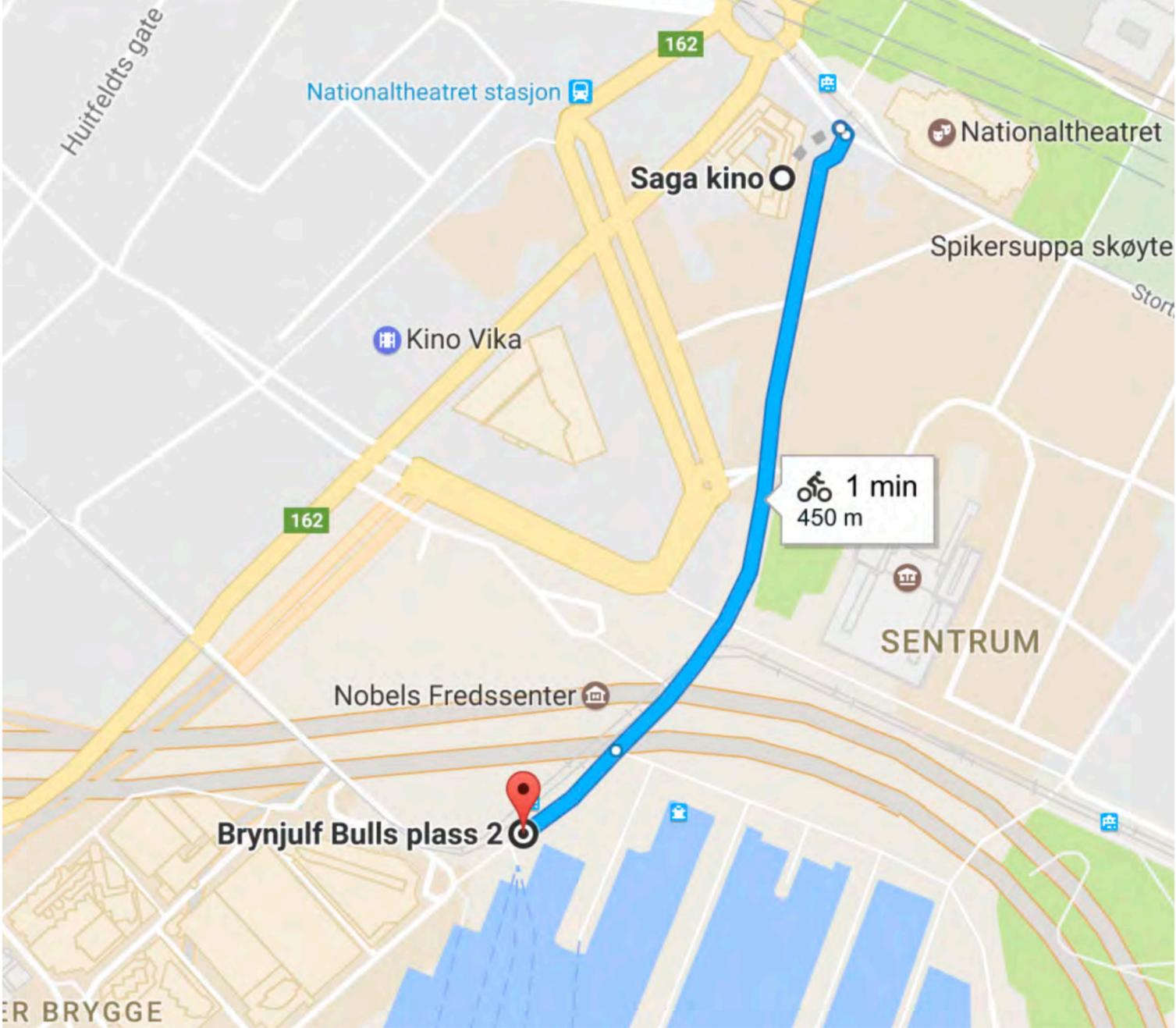
Characterful



Oslo Bysykkel
2015—



Oslo Bysyssel
2015—



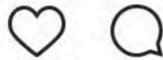
Oslo Bysykkel
2015—



marit_elisabeth_j • [Follow](#)

Oslo, Norway

marit_elisabeth_j Min egen bysykkel!
#oslobysykkel #bysykkel #norway #sykkel



40 likes

MAY 21

Add a comment...



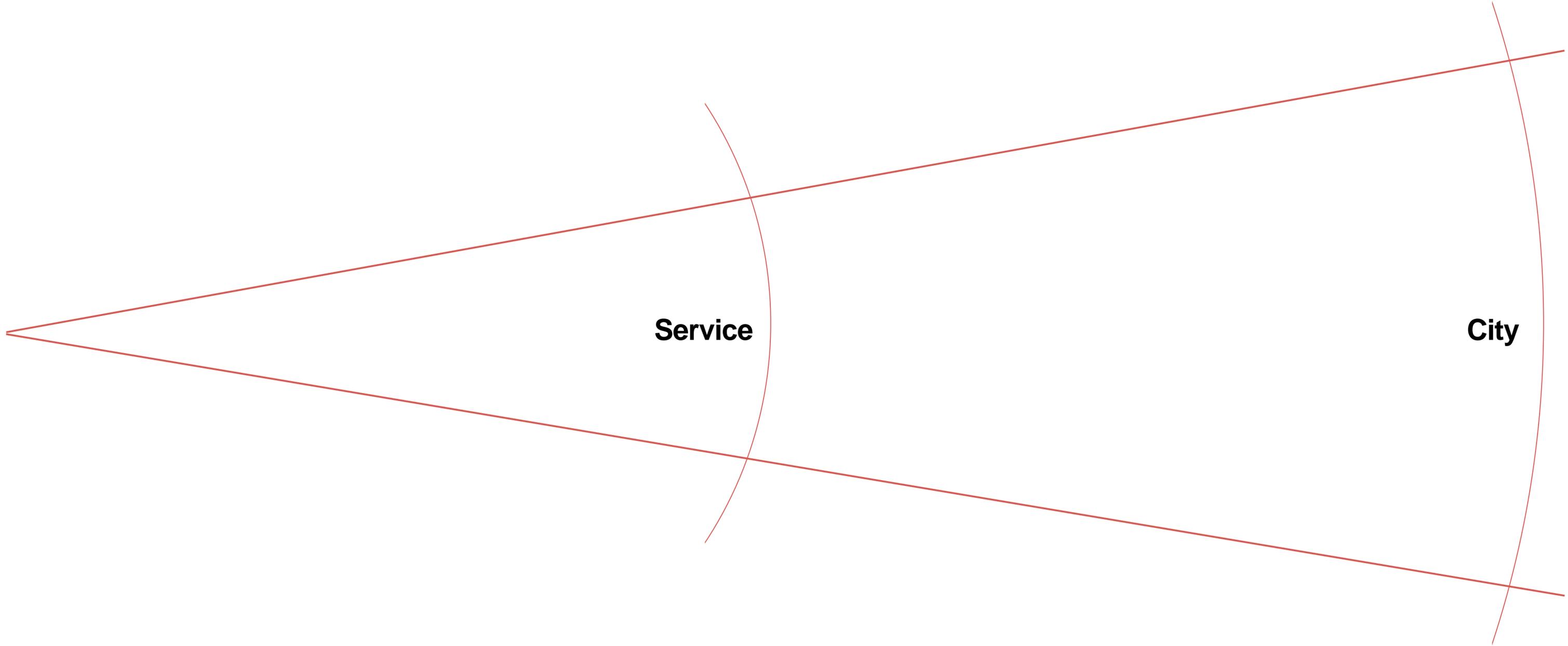
Oslo Bysykel
2015



Citizen

Service

City



Always design a thing by considering it in its next larger context—a chair in a room, a room in a house, a house in an environment, an environment in a city plan.

Eliel Saarinen

Strategic design

Shifting lenses

Emphasis on engaging with the systemic impact either side of the question at hand.

Today



Digital Backbone

WIFI & SENSOR TOTEM

PUBLIC WIFI



Compact Parking

ROTATED & COMPACTED PARKING

CYCLE LANE

ARUP



Mobility Options

LOCAL SHUTTLE

RIDESHARE PICKUP POINT

BIKESHARE HUB

WAITING BENCH

NEXT BUS
5 mins



Greenery

TREES

GRASS

PLANTERS



Shared Surface

GREENERY

BIKE RACK

SHARED SURFACE

SEATING

NEXT
BUS
5
mins

Flexible Program



NEXT
BUS
5
mins

CAFE

CAFE

PLAYGROUND

All Iterations

LOCAL SHUTTLE

TREES

WIFI & SENSOR TOTEM

GREENERY

PUBLIC WIFI

RIDESHARE PICKUP POINT

CAFE

BIKE RACK

PLAYGROUND

BIKESHARE HUB

PLANTERS

CAFE

SHARED SURFACE

SEATING

WAITING BENCH

GRASS



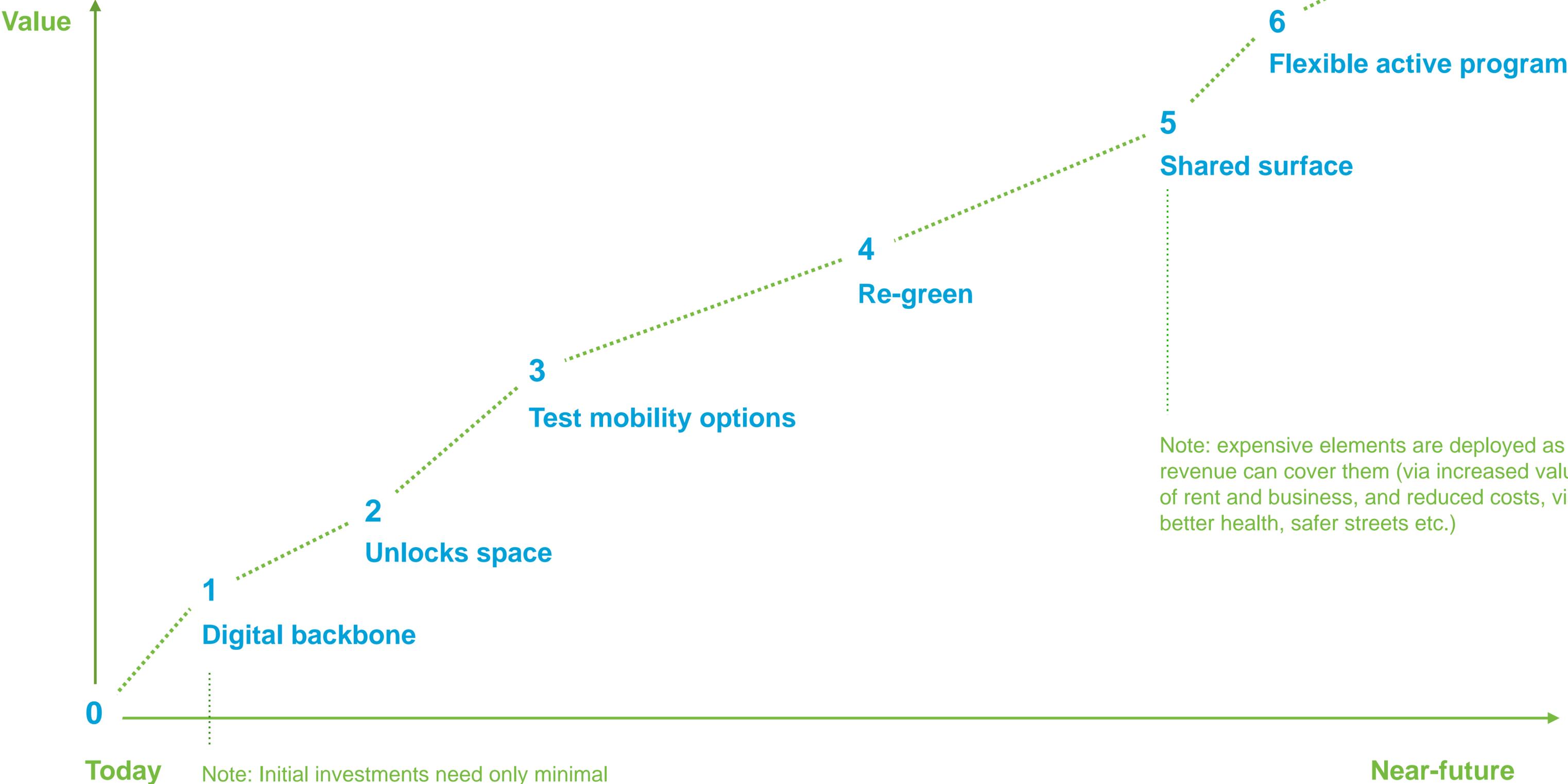
Now



Then



Example strategy for healthy streets demonstrator





home.two

New Student Precinct Pop-Up

home.two
wood
cō
COFFEE
Follow us
(please love our house)

home.two

home.two
open 7:30am - 3:30pm
kitchen open 7:30am - 3:30pm
we are a NFP profit social enterprise fighting for and youth homelessness!
see our socials for more info: @societyofhouse | #home.two melbourne

coffee	price	jaffles	price
espresso	4.00	chicken + banana	8.00
latte	3.50	peanut butter jam + banana	8.00
flat white	3.50	avocado, sweetcorn	8.00
americano	3.50	*cash brown flour GF	8.00
long black	3.50	mediterranean pork + sausage	8.00
short mac	3.50	cheese + bacon	8.00
long mac	4.00	Smoked cauliflower mac + cheese	8.00
chai (green tea)	4.00	meatball + cheese	8.00
minty chai	4.00	vegetarian + cheese	8.00
hot chocolate (milk)	3.50		
matcha	4.00		
tea K22	3.00		
black, green, chamomile			
homemade + ginger, peppermint			
BYO cup	0.50		



University of Melbourne Campus User Experience /
Arup, 2016–



Democracy is a political system for people who are not sure that they are right.

E.E. Schattschneider

Noticing Planning Notices

Cultures of decision-making





BRICKSTARTER

[Start a project](#)

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NIMBY to YIMBY

Make good things happen in your neighbourhood ^x

1/ [Start your project & build support](#) 2/ [Fund a project](#) 3/ [Volunteer your time](#) 4/ [Share your experience](#)

Brickstarter is an open platform for community projects. You can use it to kickstart and coordinate your idea, get the community behind it, find professional help and advice, and gain financial backing from others.

BACK THIS PROJECT



The Stables

33% FUNDED €27 432 PLEDGED 3 DAYS TO GO

» A co-working space, café, shop and community garden in what is currently a parking garage «

NEW PROJECT



Cloud City

NEW PROJECT! [HELP SHAPE THIS PROJECT](#) 60 DAYS

» A sustainable block and public space built on top of Merikortelli «

BACK THIS PROJECT



Jätkäsaari windmill

89% FUNDED €117 312 PLEDGED 23 DAYS TO GO

» A community-owned wind turbine on the tip of Jätkäsaari «

BACK THIS PROJECT



BACK THIS PROJECT



NEW PROJECT



BACK THIS PROJECT



Uusikioski

43% FUNDED €1 432 PLEDGED 17 DAYS TO GO

» We will grow herbs on the roof and vegetables in the square behind, and serve you fresh, local produce with a smile «

BACK THIS PROJECT

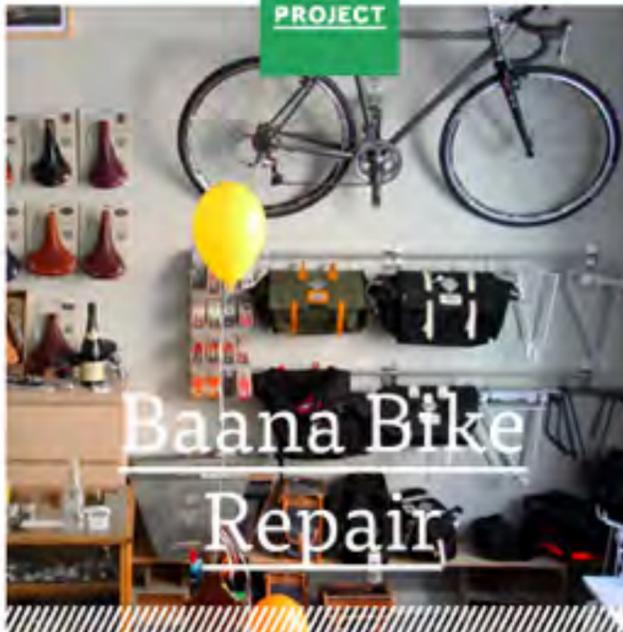


Aaltogrotto

62% FUNDED €27,931 PLEDGED 9 DAYS TO GO

» A co-working space in the disused Aalto-designed stairs on Mannerheimintie «

NEW PROJECT



Baana Bike Repair

98% FUNDED €9,942 PLEDGED 52 DAYS TO GO

» Infrastructure for Baana cyclists «

BACK THIS PROJECT



Open Courtyard

82% FUNDED €1,238 PLEDGED 12 DAYS TO GO

NEW PROJECT



Tower of Power

12% FUNDED €834 PLEDGED 59 DAYS TO GO

» PV cells on the roof power the

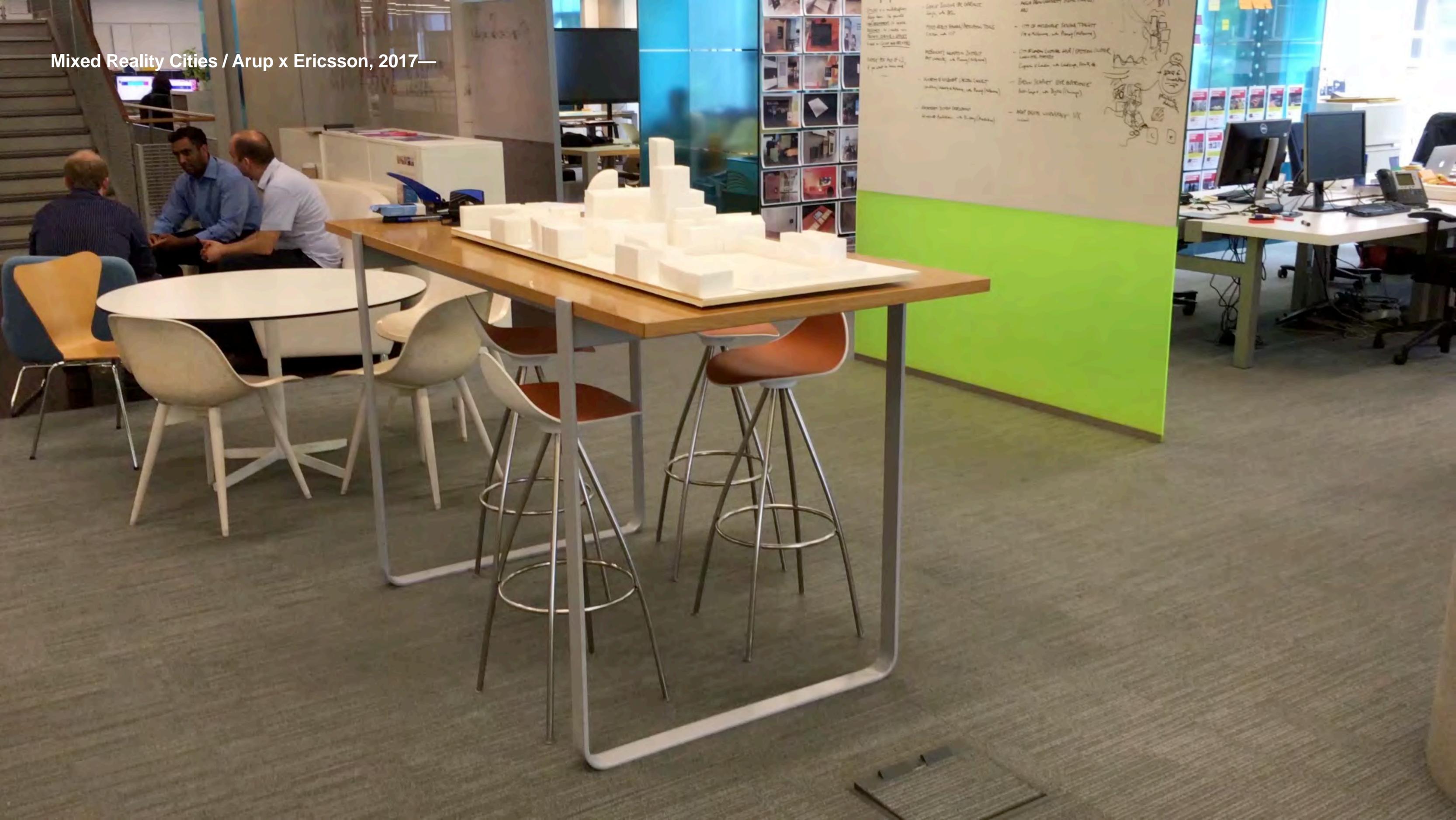
BACK THIS PROJECT



Punkaharju wind farm

62% FUNDED €18 634 PLEDGED 39 DAYS TO GO

» A community-owned wind farm of four turbines for the east Punkaharju area «





Planning Notice

Arup x Ericsson



Bertha St

Siemens St

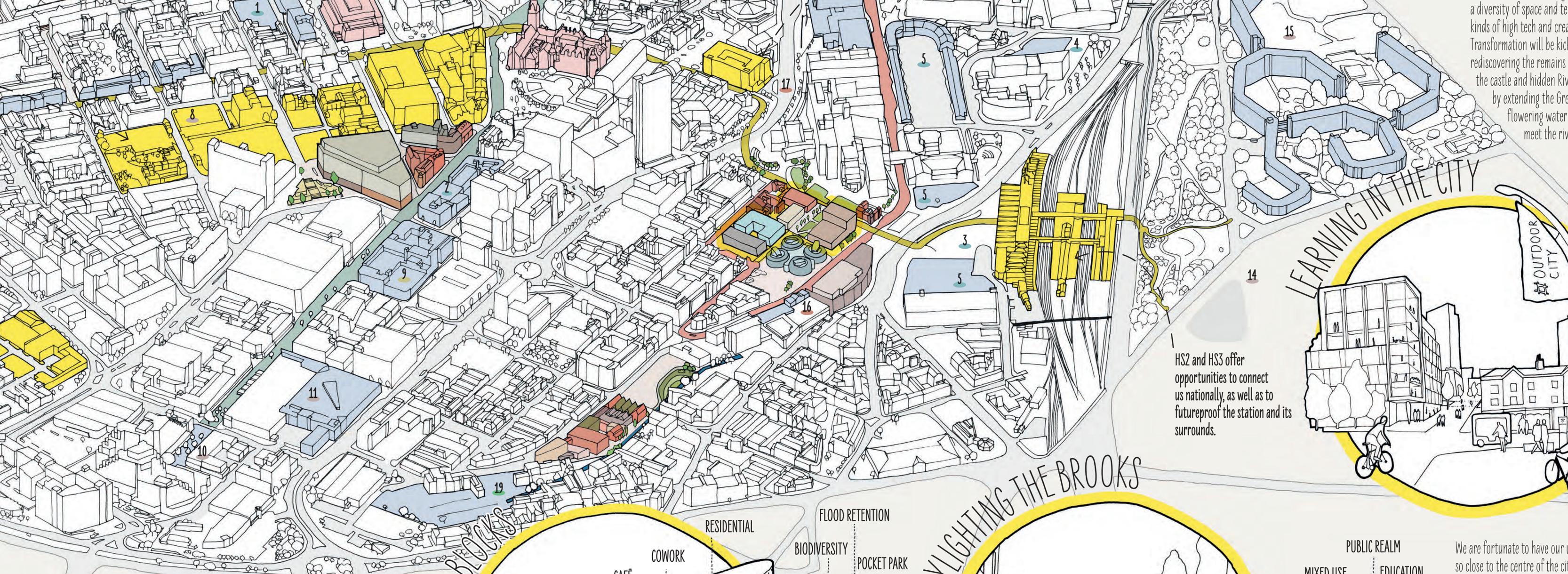
Juta St











a diversity of space and kinds of high tech and creative... Transformation will be kick-started by rediscovering the remains of the castle and hidden River Don by extending the Great Don by flowering waterways to meet the river

LEARNING IN THE CITY

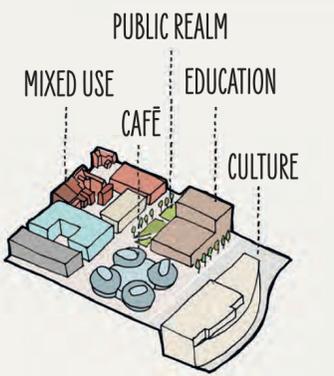
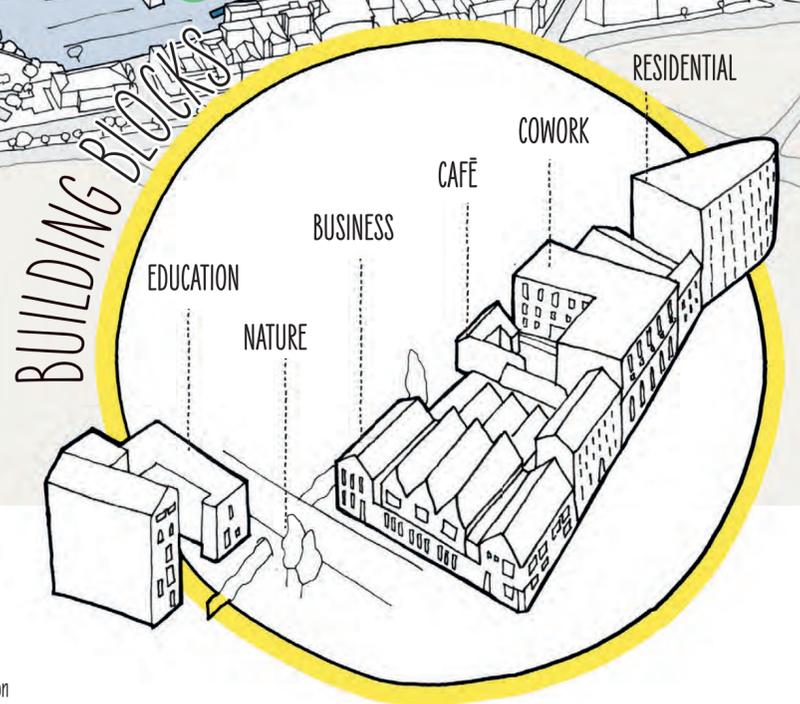


HS2 and HS3 offer opportunities to connect us nationally, as well as to futureproof the station and its surrounds.

DAYLIGHTING THE BROOKS

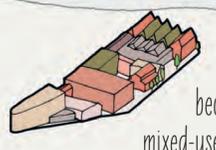


Like most great cities, Sheffield developed around rivers—yet we neglected them for decades. Now we are uncovering and increasing access to the Don, the Sheaf and the Porter Brook, to enable smarter floodwater handling as well as better fishing!



We are fortunate to have our university so close to the centre of the city... provide energy and invention... new spaces. The Hallam University Masterplan proposes more construction in its central campus, around the city to the Cultural Industries Quarter and Station, enabling that area to be further transformed into safe, pedestrian- and cycle-friendly

Successful central business and cultural quarters. Now a similar approach is being taken around Cambridge St and Pinstone Street, leisure and homes, often in the existing historic streets, spaces and independent businesses.



The western half of the CIQ is becoming home to multi-functional mixed-use blocks combining distinctive workplaces, training centres, flats of various sizes with cafes and shops, all with access to the Porter Brook.

BUILDING BLOCKS

- RETAIL**
 - 8 Heart of the City 2: living, working, playing, shopping
 - 9 Moor/Furnival Gate retail and leisure
 - 10 Moorfoot connection to London/Ecclesall Rd
 - 11 Independent shopping streets
- LIVEABLE CITY**
 - 14 Clay Wood family housing
 - 15 Park Hill: flats, offices, studios, schools, galleries
- CULTURE & LEISURE**
 - 16 Site Gallery Expansion
 - 17 Central Library/Graves Art Gallery relocation/restoration
- GREEN CITY**
 - 18 New green spaces at Denholme/Woodside/Stanley Fields
 - 19 Porter Brook restoration and development sites
- KNOWLEDGE**
 - 12 UoS Engineering Heartspace new atrium
 - 13 UoS new teaching and laboratory building
- CASTLEGATE**
 - 20 Restoration of Old Town Hall
 - 21 Castle House: reuse of listed building

DETAILS OF ALL THESE INITIATIVES ARE AVAILABLE IN THE FULL PLAN. FIND WAYS TO ENGAGE OVERLEAF



NEW CENTRES OF DENSITY
 New developments down toward the river help create different centres of gravity within the city centre. These will be high quality buildings with high quality public realm, including the City Centre Markets and creating new public spaces, complete residential and commercial opportunities, such as a large office building and apartments.



Retail consolidated bu
 Space for Work for all r
 A New Castlegate unit
 Growing the Campuses
 More diverse resident p
 Even better Cultural an

Castlegate



CASTLE REMAINS
 MIXED-USE
 INCUBATORS
 BACK TO THE FUTURE
 Castlegate will be one of the key areas for development, encouraged as a mixed use area of building for a diversity of space and for a mix of high tech and traditional. Transformation will be accelerated by re-opening the remains and correct the castle and hidden lower floor and by extending the City Centre, lowering water levels to meet the high level.



K12 and K13 offer opportunities to connect to much better internationally, nationally and regionally as well as to futureproof the station and its surrounds.

PUBLIC REVENUE
MIXED USE
EDUCATION
CULTURE
LANDING IN THE CITY
 We see the opportunity to have our universities so close to the centre of the city - they provide energy and excitement as well as new spaces for the Hullam University Campus.

BIGyard, Berlin / Zanderroth Architekten

Baugruppen



More Than Housing, Zürich

Cooperative housing district

50 cooperatives.
13 buildings.
400 units.
35 retail + community units.
No public subsidy.
Rent 20-30% below market levels.
Nearly car-free.
Shared daily infrastructure.
2000 Watt society.
45% energy generated on-site.
4 hectares held back for future.



Strategic design

Participative design

Changes what you build. Places emphasis on ownership, care, maintenance, adaptation and incompleteness.

Paus

Urban Village Project / SPACE10, 2019



Future-proofing ArenAPoort / Arup x Gemeente
Amsterdam, 2017–18

ArenAPoort workshop



ArenAPoort workshop



School

Sports

E-Bike Network

Mens in contact

Food/Café

Battery Storage

Local Energy Generation

logistics hub

Cargo Bikes

Ground Drones

Co-working Space

Incubator

Vaporation roads

Modular Furniture

Flexible streetscape

Public Dashboard

Dynamic wayfinding

Adaptable parking

Kindergarten

Green Pathways

Garden Network

Gardening

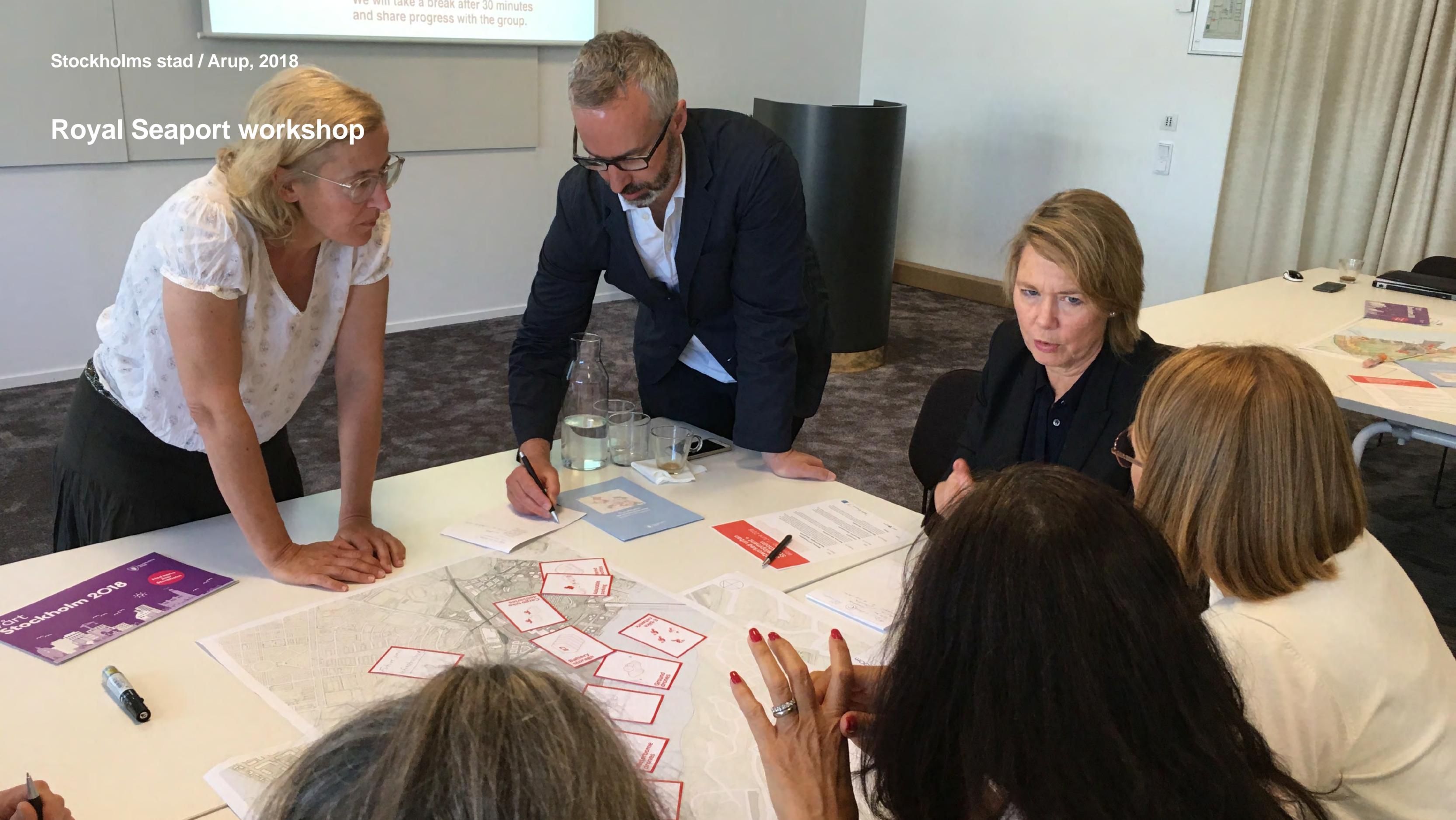
Mobile spaces

Superflex Space

Take a break after 30 minutes
and share progress with the group.

Stockholms stad / Arup, 2018

Royal Seaport workshop



21st century city-making team

City design and delivery team

- Urban planner ●
- Landscape systems ●
- Architect ●
- User experience designer ○
- Data scientist ○
- Digital systems specialist ○
- Historian ○
- Youth worker ○
- Community engagement ○
- Sociologist ○
- Property market liaison ●
- Policy design ○
- Healthworker ○
- Business liaison ○
- Artist ○
- Project management ○

● local cultural & historical knowledge

● analyst

Urban Planner

you bit

Val. US Youth

ethnographer

it-architect

● UX-designer

+the usual crowd!

Ravintolapäivä, Helsinki



Ravintolapäivä, Helsinki



Ravintolapäivä, Helsinki



Ravintolapäivä, Helsinki



Ravintolapäivä, Helsinki



**SEURAAVA
RAVINTOLAPÄIVÄ
17.2.2013**

Ravintolapäivä

Community Page about Restaurant Day

✓ Liked Message

Seuraava Ravintolapäivä järjestetään sunnuntaina 17.02.2013.
Ravintolapäivä on karnevaali ravintola- ja ruokakulttuurin puolesta.
www.restaurantday.org/fi/



31,975

Ravintolapäivä ja kaupallisuus
Hyvät vastaanottajat
Lyhyesti: Emme jul

About

Photos

Likes

Notes 3

Highlights

Post Photo / Video

Write something...

25 Friends
Like Ravintolapäivä



Create Page

Sponsored Create an ad

5 cibi ammazza grasso
bodybuilding.it



Scopri tutti i 5 sorprendenti frutti che tolgono grasso ai fianchi.

Come Fare 10000€ al Mese?
guadagnaresoldiconil...



Vuoi fare soldi? Ecco come guadagno 350 € al giorno da casa. Inizia ora!

Commit Consultants -...



Company Formation Specialists - Dubai

Dubai / Abu Dhabi Company Incorporation Free Zones, Offshore Companies, Branches & LLCs.

Like - 2,874 people like Commit Consultants - Incorporation Specialists, UAE

Now

December

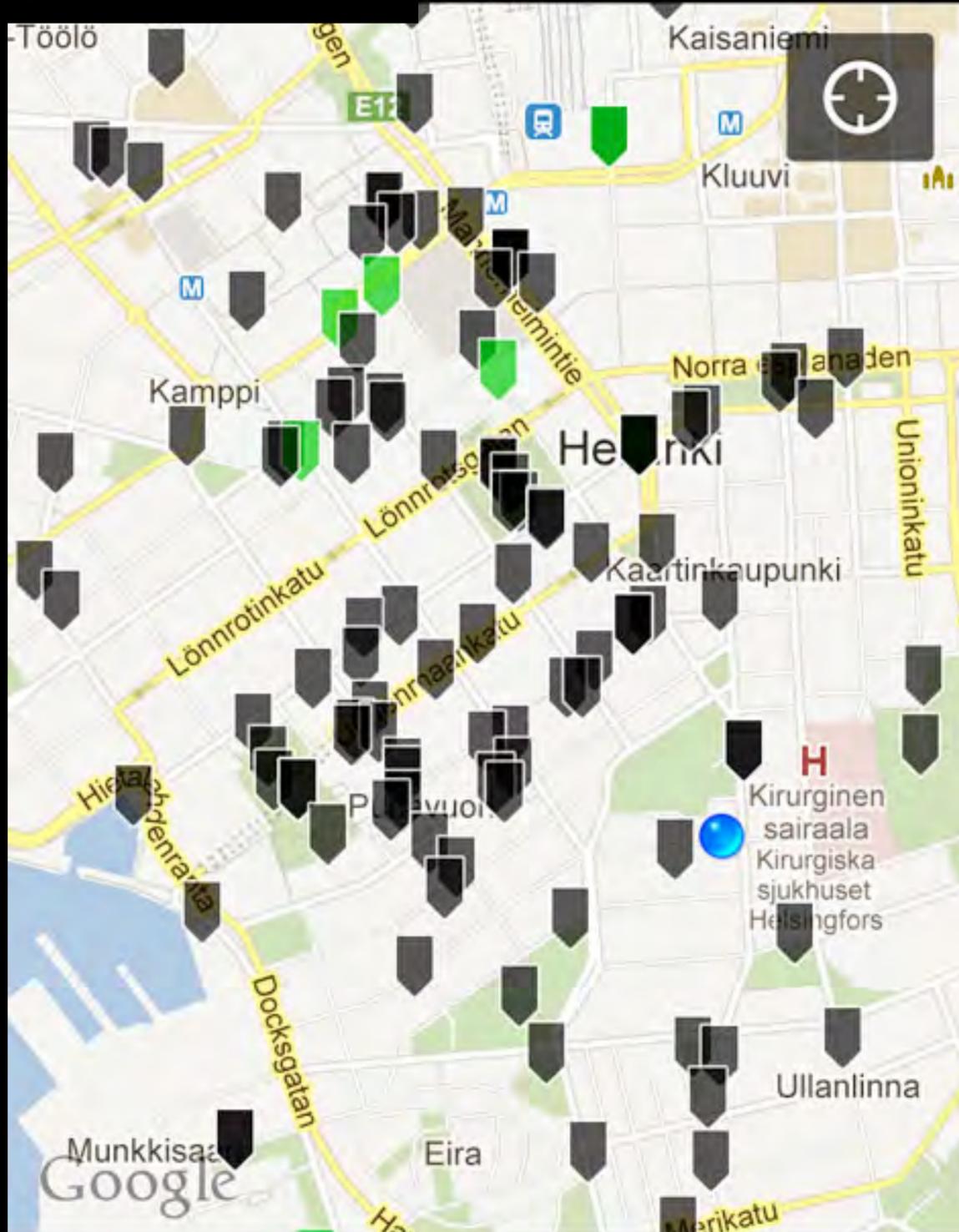
2012

Joined Facebook

Ravintolapäivä, Helsinki

09:09

13%



Map

List

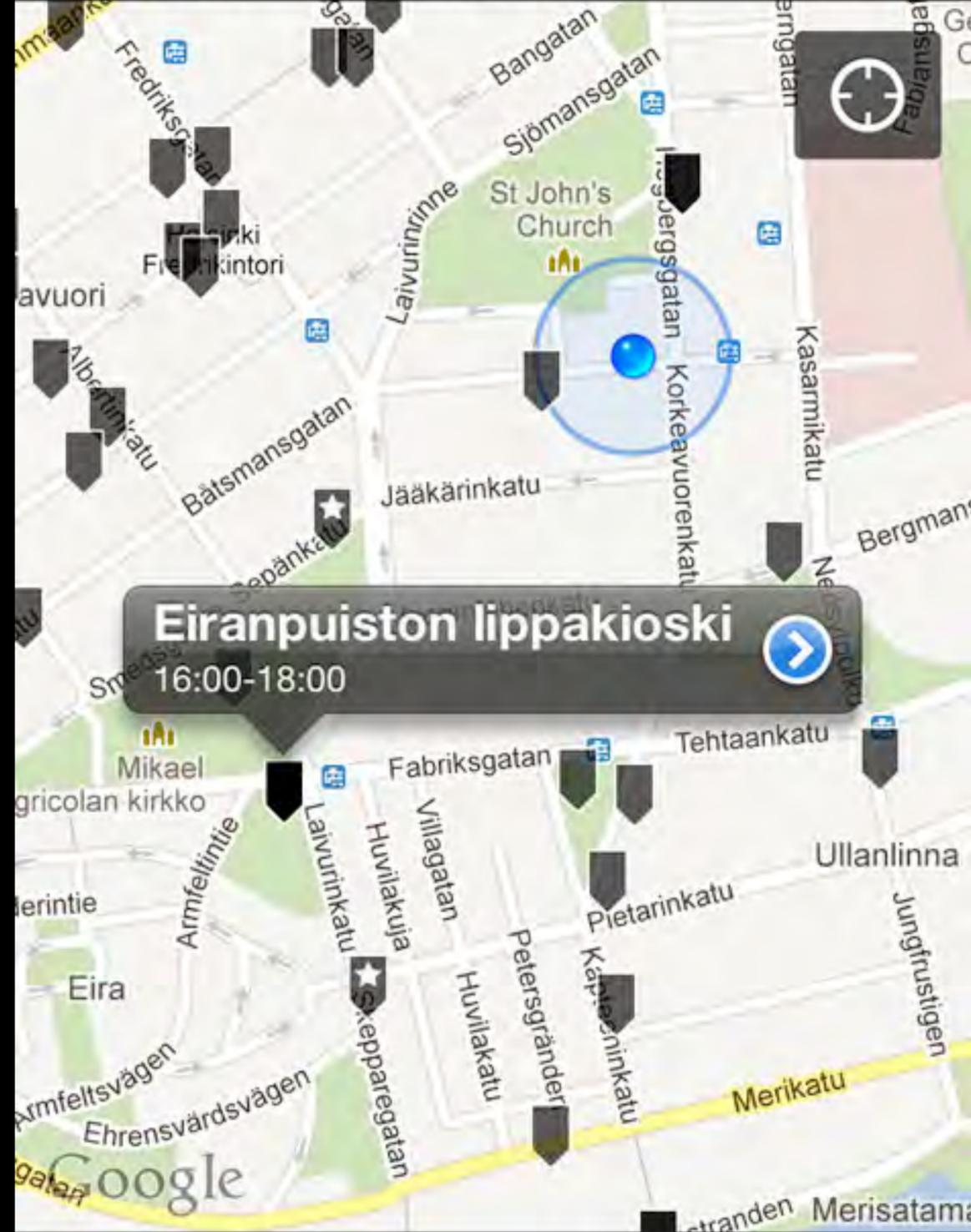
Favorites

Restaurant Day

elisa

09:12

12%



Eiranpuiston lippakioski

16:00-18:00

Map

List

Favorites

Restaurant Day

Ravintolapäivä, Helsinki



GEO SGAIAN SÄUTANSUATIAN

Day after Ravintolapäivä, Helsinki



Open Kitchen, Helsinki



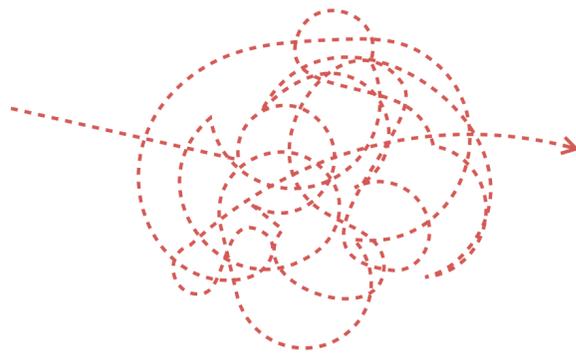
Open Kitchen, Helsinki



Open Kitchen, Helsinki



Impact



2014: Public Works department introduces “agile kiosk activities.” Specific areas in central Helsinki designated for food and coffee trucks, everywhere else agile kiosks can be operated quite freely

2015: Public Works Department of Helsinki publicly states it “doesn’t want to hinder the popular event” offering only advice for restaurant keepers on tidiness.

2015: Helsinki’s Environment Centre, responsible for health inspections, adds specific chapter on Restaurant Day-type events, noting no hygiene requirements are imposed during the event, offering advice on organisation of pop-up restaurants.

2011: Police and Valvira (National Supervisory Authority for Welfare and Health) co-released statements reminding that the sales of alcohol remained prohibited outside actual restaurants.

2012: the same statement had transformed into a simple information bulletin for the event participants.

2013: no further statements were given.

2014: Street Helsinki event (street kitchens/block parties for 20,000 visitors); associated conference by City’s Food Culture Strategy team.

2015: City hires Restaurant Day founder Timo Santala as head of Food Culture Strategy team.

Strategic design

Make the context

Designing for using and making
the city includes creating the
conditions for using and making
the city.

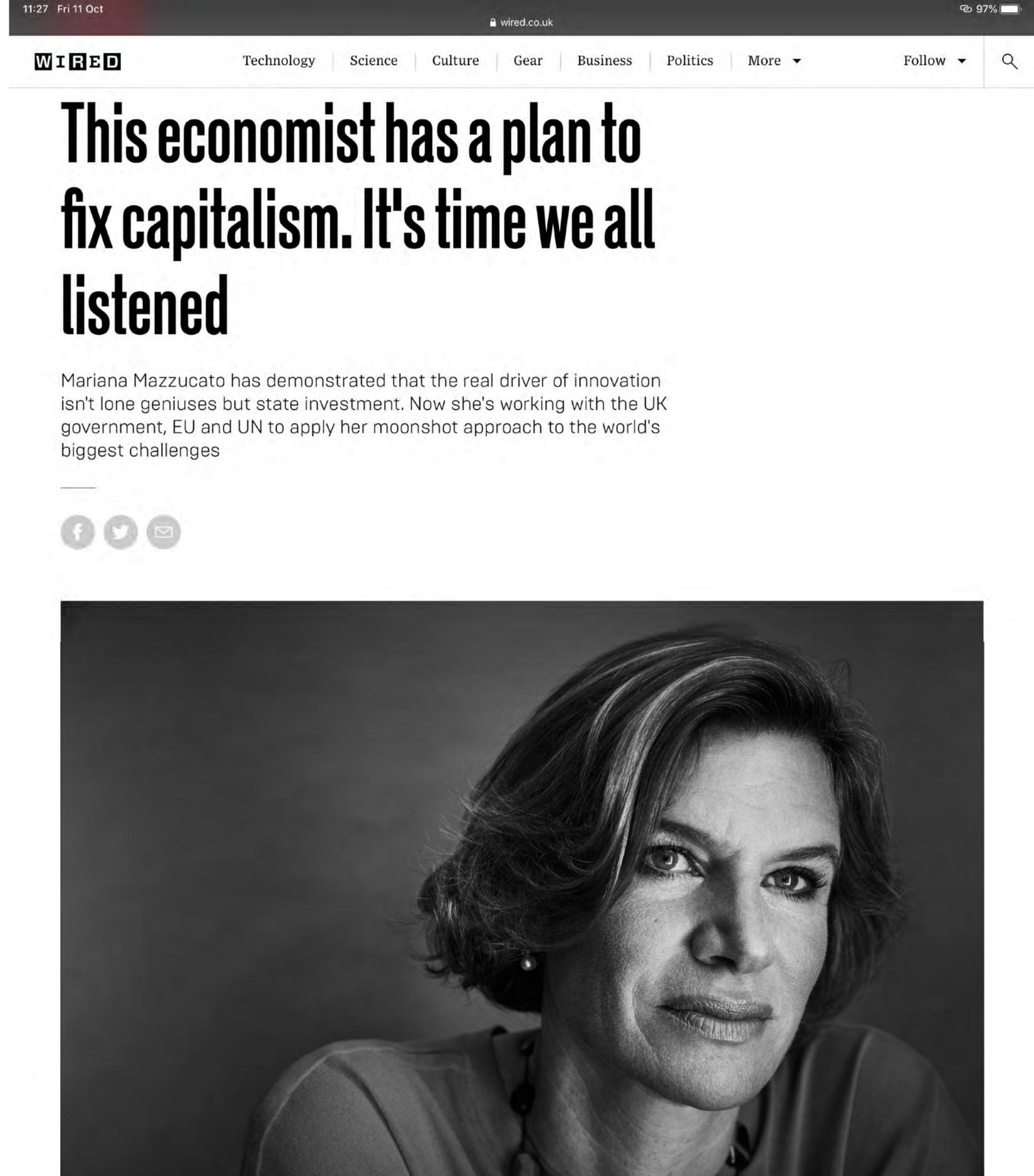
Strategic design

Mission-oriented innovation

Shifting the emphasis to place-based innovation, addressing climate resilience, public health, and social justice.

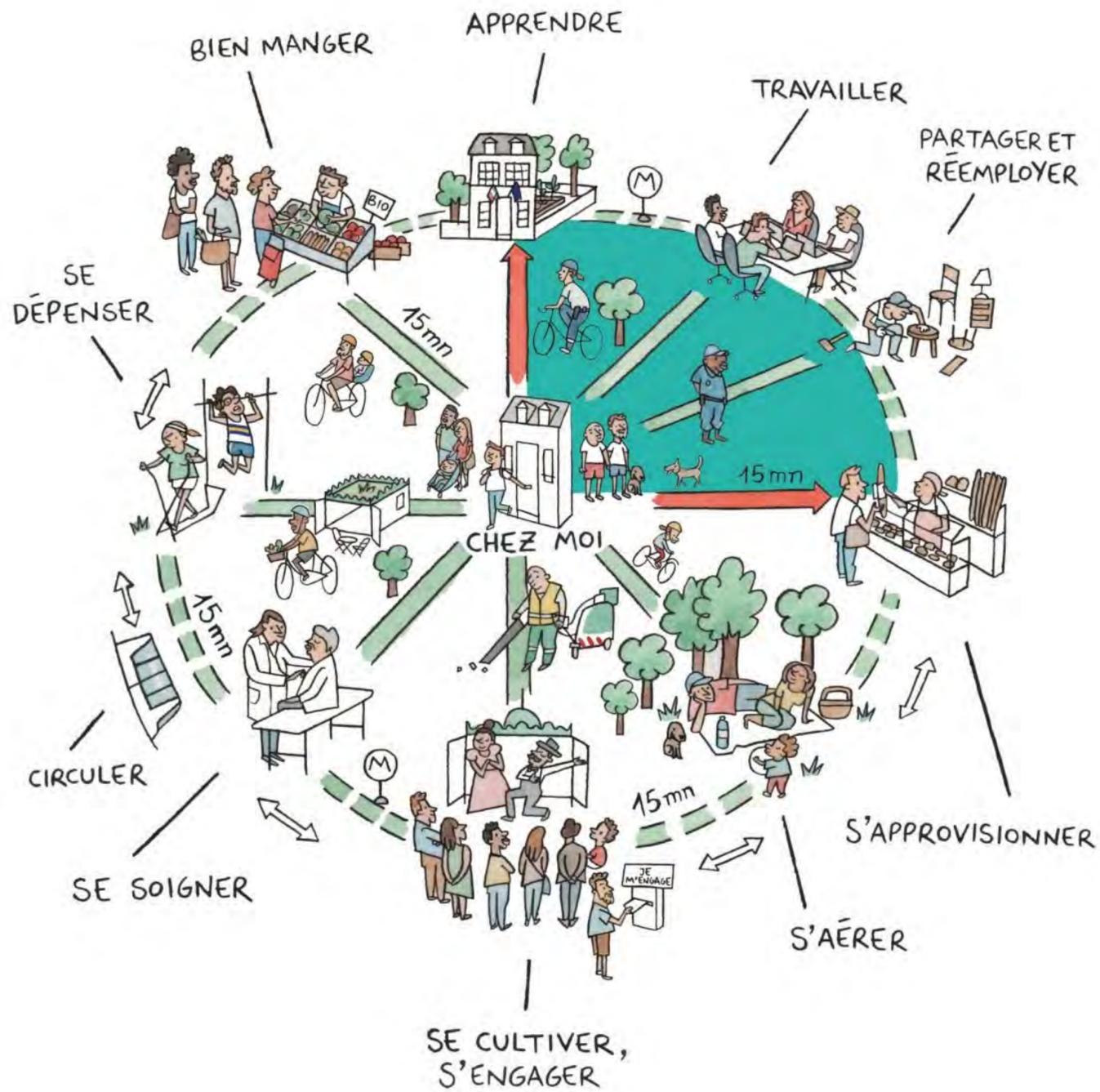
Mission-oriented innovation, Mariana Mazzucato, UCL

Vinnova is prototyping mission-oriented innovation for Sweden, looking at two areas initially: **healthy sustainable mobility** and **healthy sustainable food**

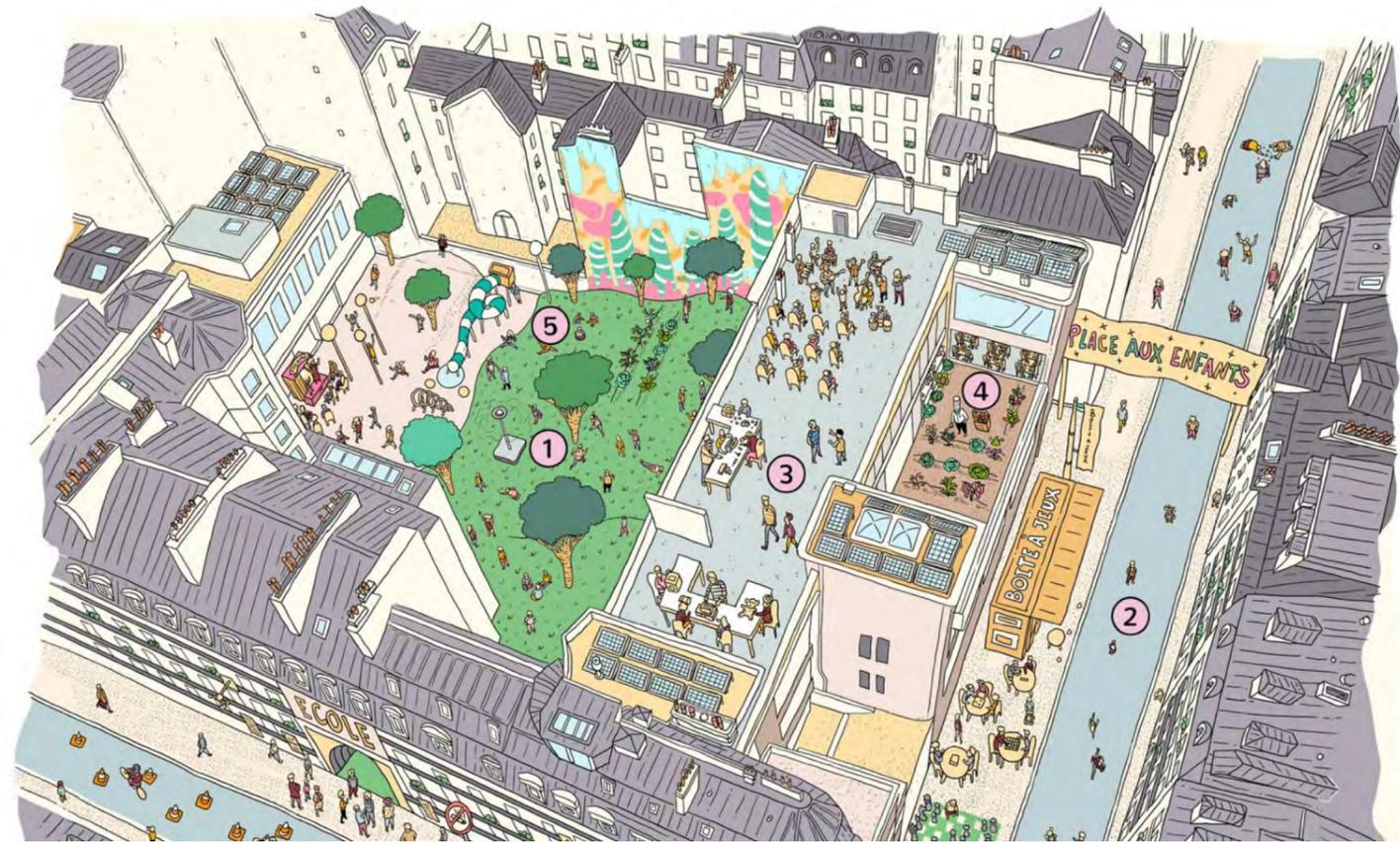


LE PARIS DU 1/4 HEURE

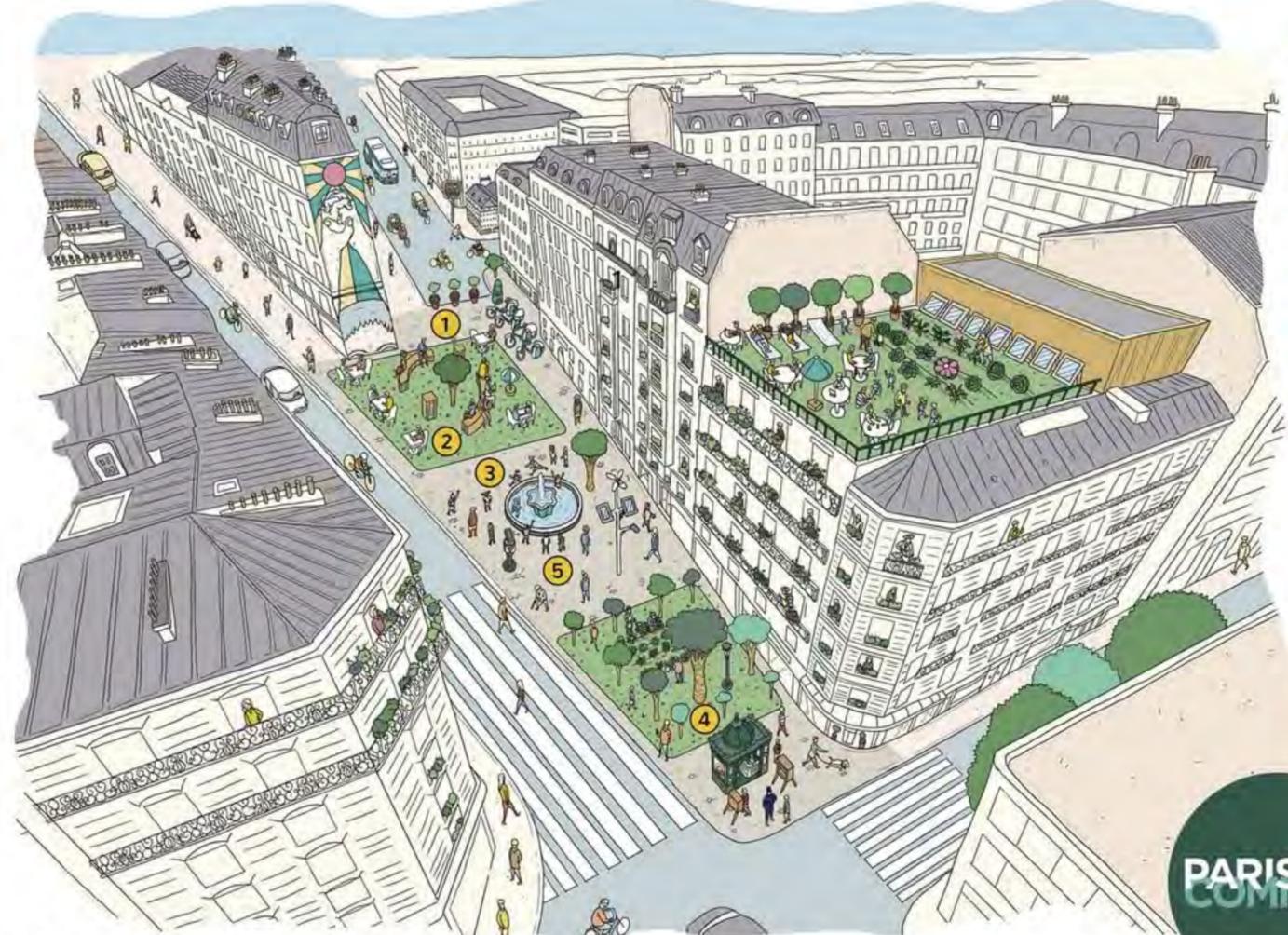
PARISEN
COMMON



MICAËL



- 1 Une cour de récréation transformée en jardin ouvert le week-end
- 2 Une rue aux enfants piétonnisée au moins aux horaires de dépôt de l'enfant, et où l'on peut jouer avec la boîte à jeu
- 3 De nouveaux apprentissages pour les enfants autour de la culture, l'environnement, le bricolage, etc
- 4 Des repas bio, en circuits courts servis aux élèves dans les cantines
- 5 Une école avec une garantie environnementale : airs, sols, perturbateurs endocriniens



- 1 Un carrefour transformé en place de quartier
- 2 Un espace de convivialité pour le quartier
- 3 Des jeux pour les enfants
- 4 Un potager partagé
- 5 De la fraîcheur et des énergies renouvelables

PARISEN
COMMON

Oslo just decided to get rid of its parking spaces

SHARE



14



Oslo hopes to extend pedestrian networks as it eases cars out of the city centre. Image: REUTERS/Ints Kalnins

Barcelona

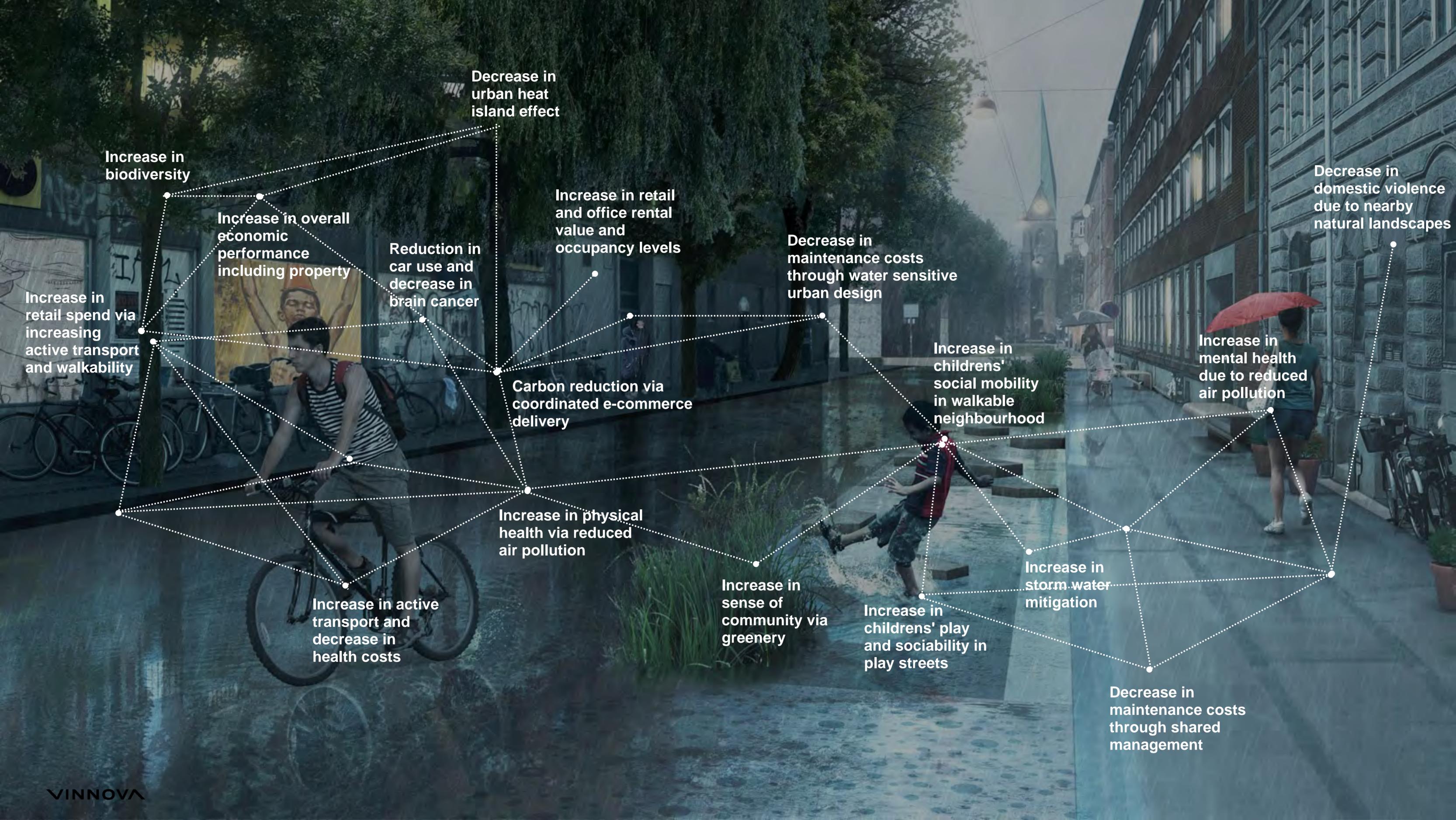
Superblocks



1 – Street.

Ensure that every street in Sweden is healthy, sustainable and vibrant by 2030.





Increase in biodiversity

Increase in overall economic performance including property

Reduction in car use and decrease in brain cancer

Decrease in urban heat island effect

Increase in retail and office rental value and occupancy levels

Decrease in maintenance costs through water sensitive urban design

Decrease in domestic violence due to nearby natural landscapes

Increase in retail spend via increasing active transport and walkability

Carbon reduction via coordinated e-commerce delivery

Increase in childrens' social mobility in walkable neighbourhood

Increase in mental health due to reduced air pollution

Increase in physical health via reduced air pollution

Increase in sense of community via greenery

Increase in childrens' play and sociability in play streets

Increase in storm water mitigation

Decrease in maintenance costs through shared management

Increase in active transport and decrease in health costs

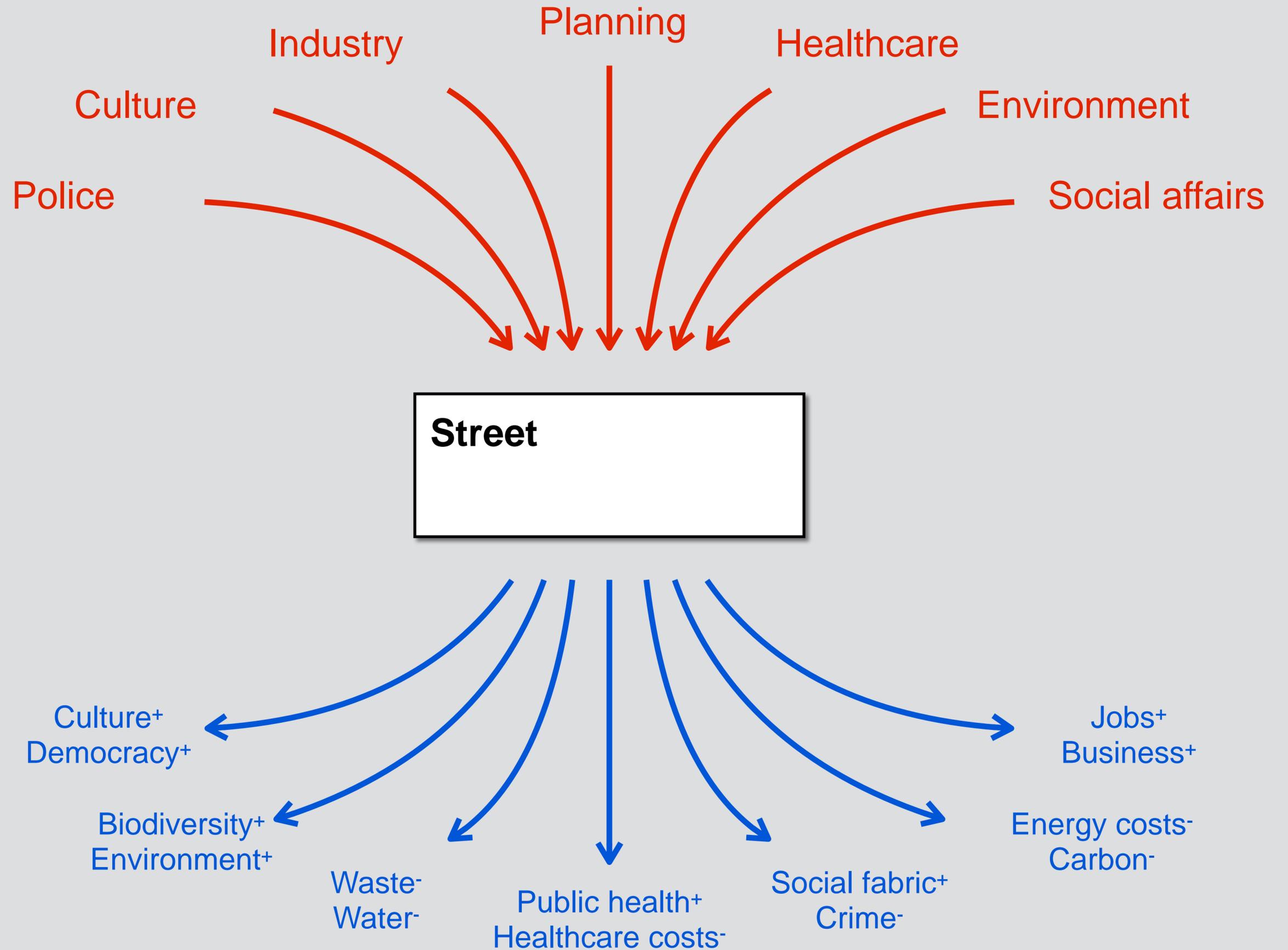
Complex objects
Silo-led delivery

Trafikkontoret



Trafik+

Complex objects
System in the room



Design workshop

System in the room



Micromobility startup

Car-sharing company

Environment department, municipality

National design agency

Energy company



National food agency

High school student

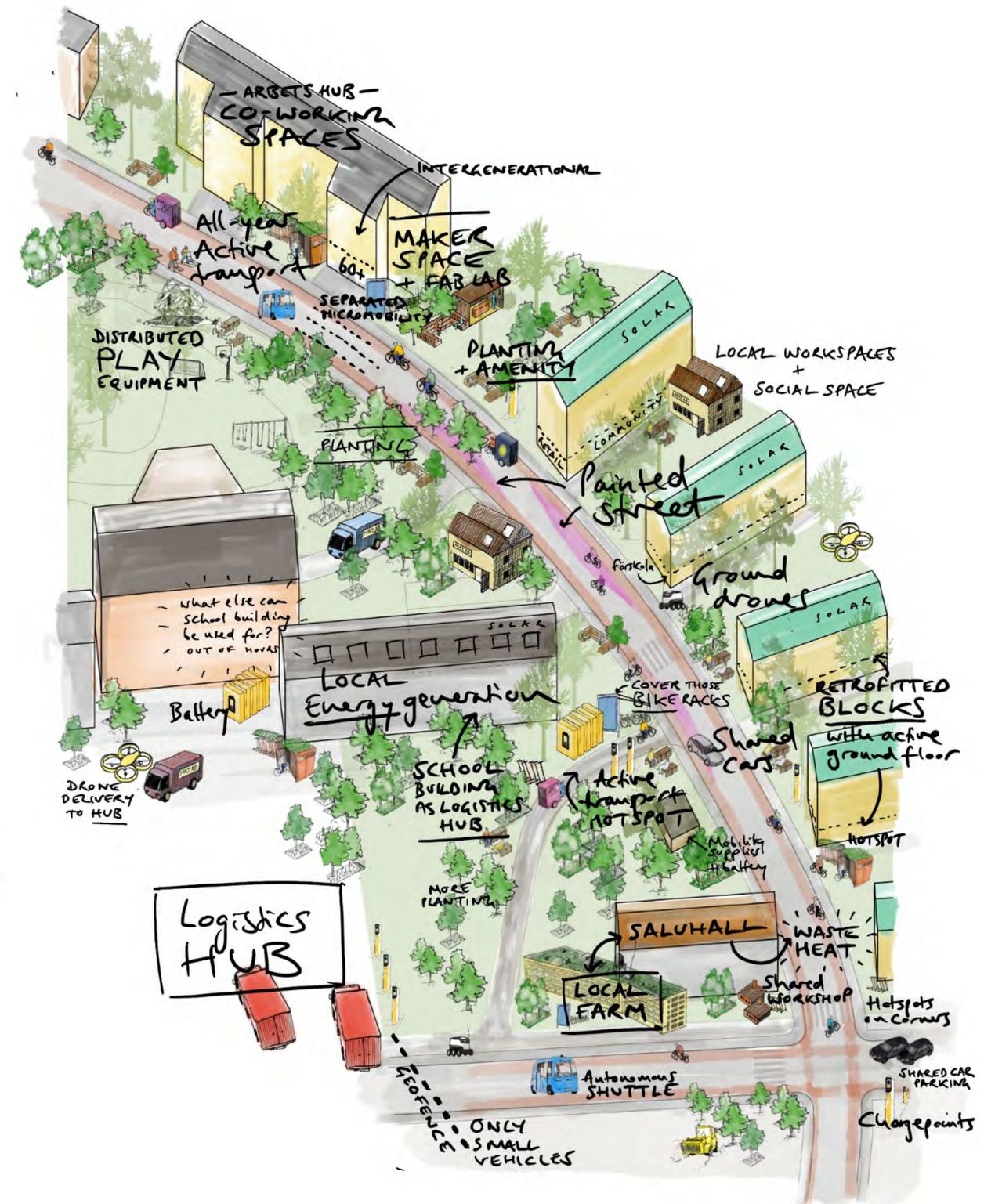
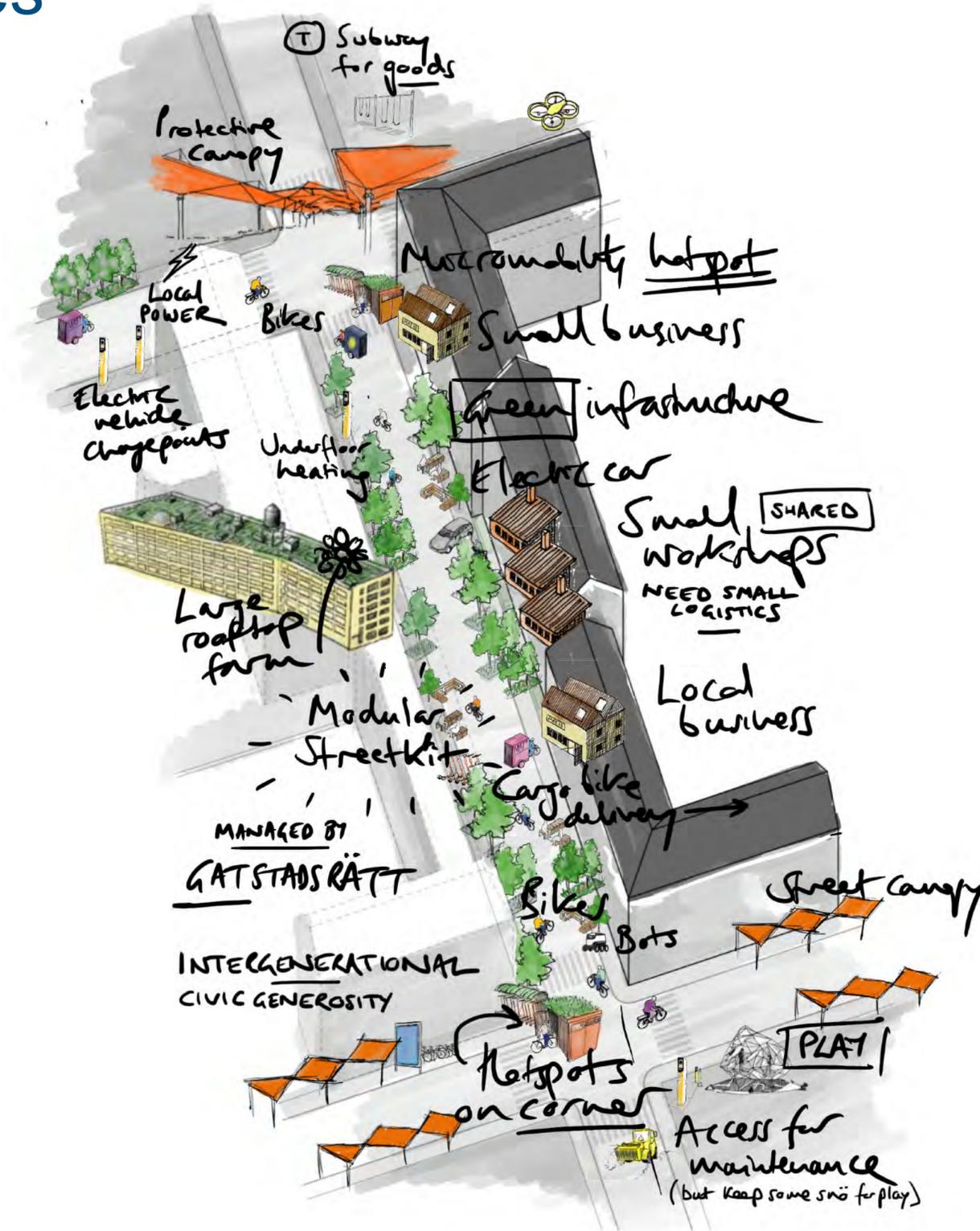
Chef

Food retailer and farm

Regulatory authority

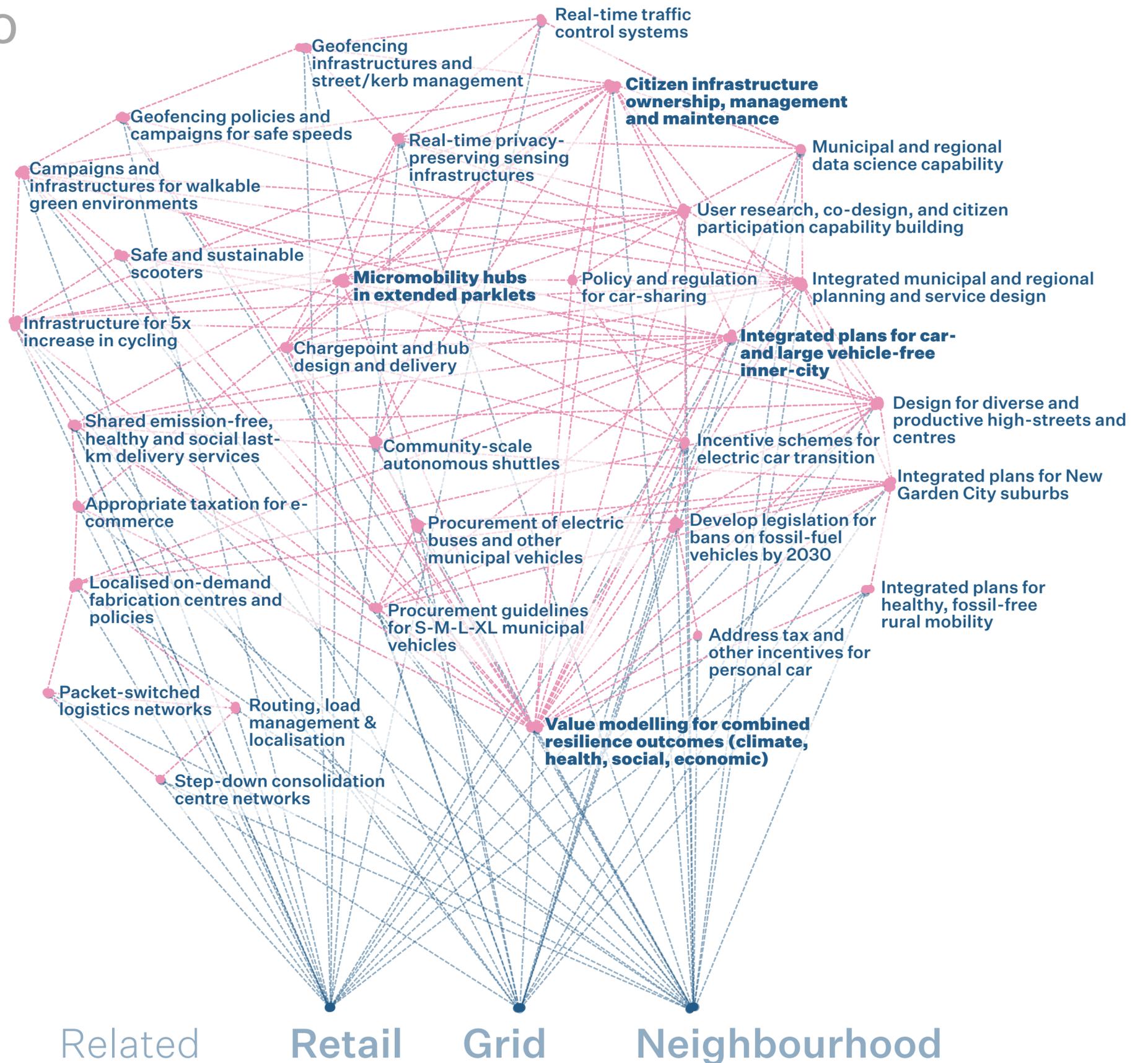
Prototyping systems as a portfolio

Workshop sketches

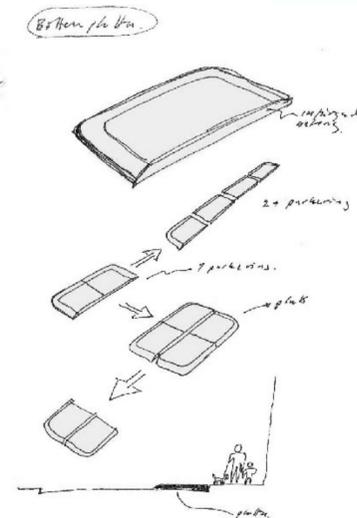
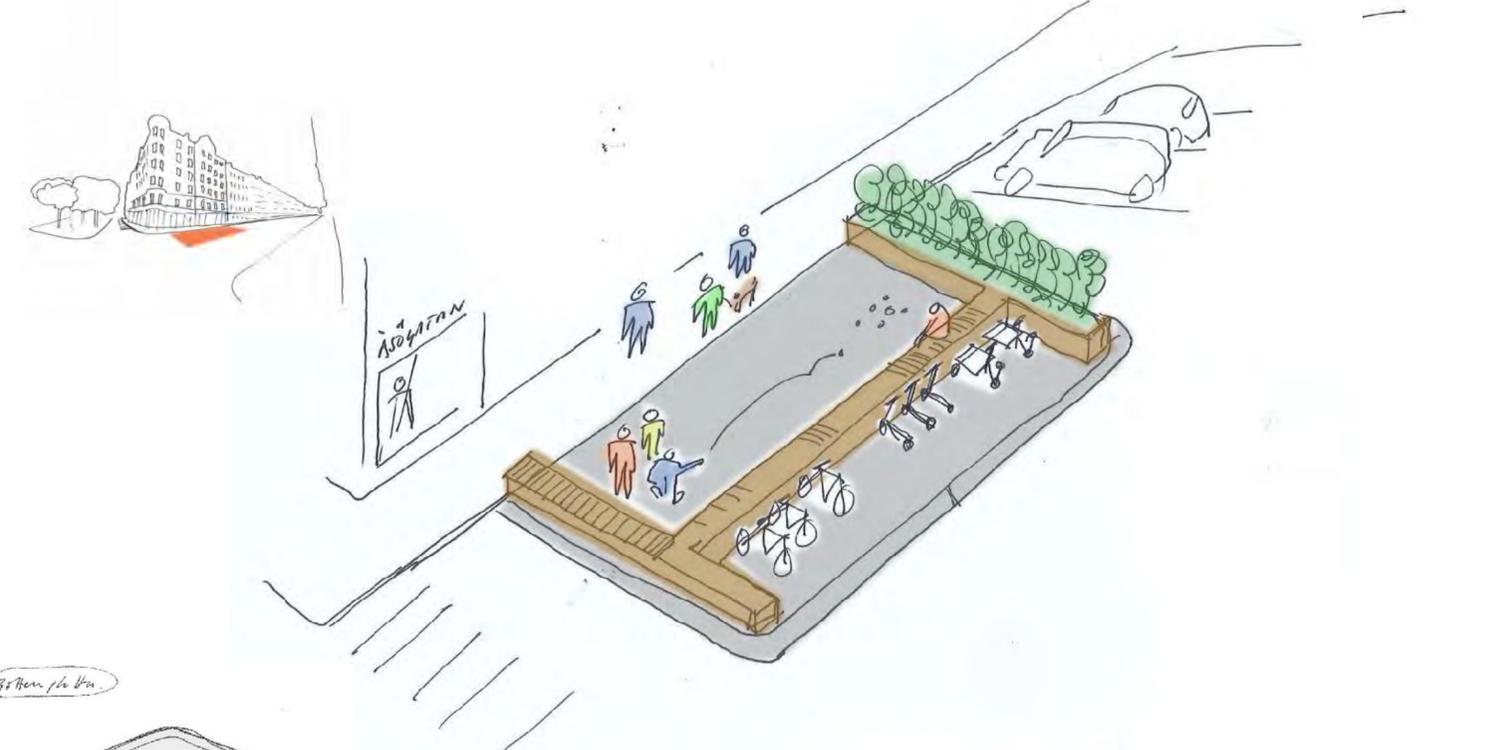
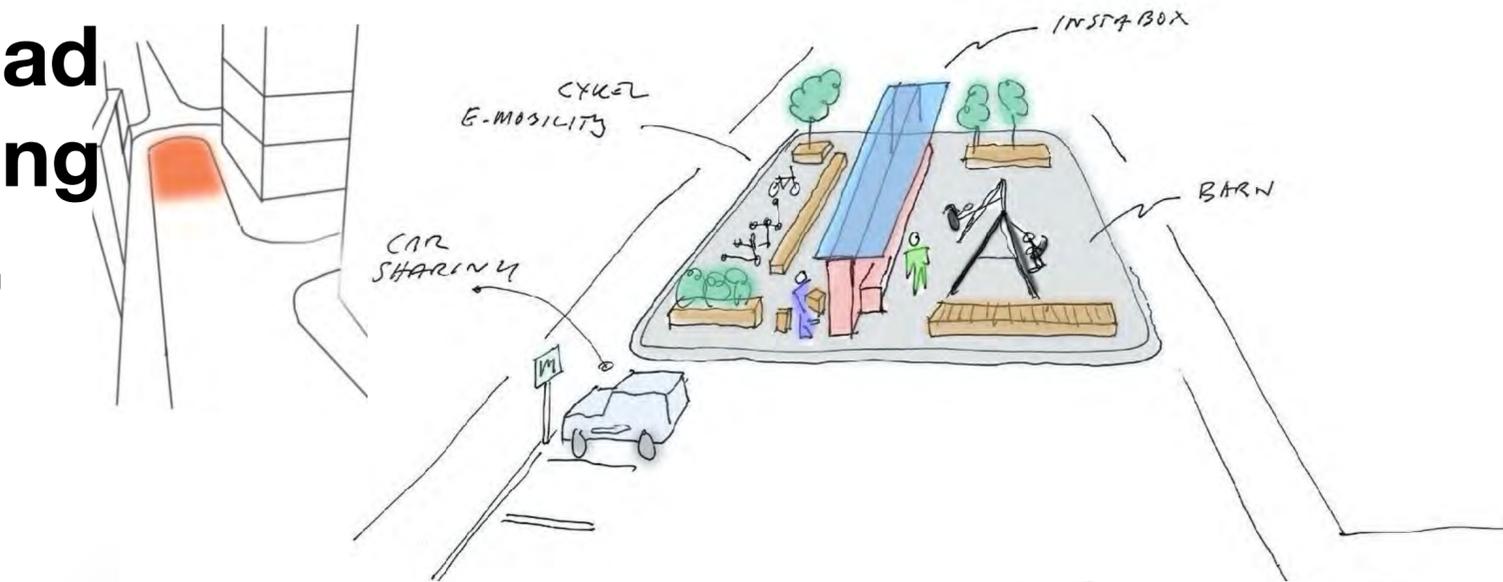
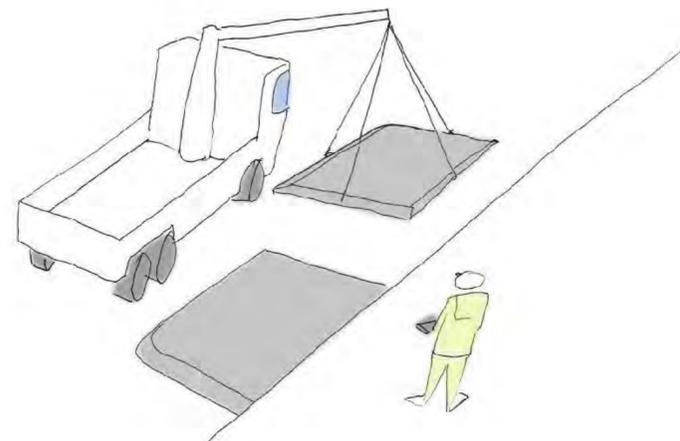
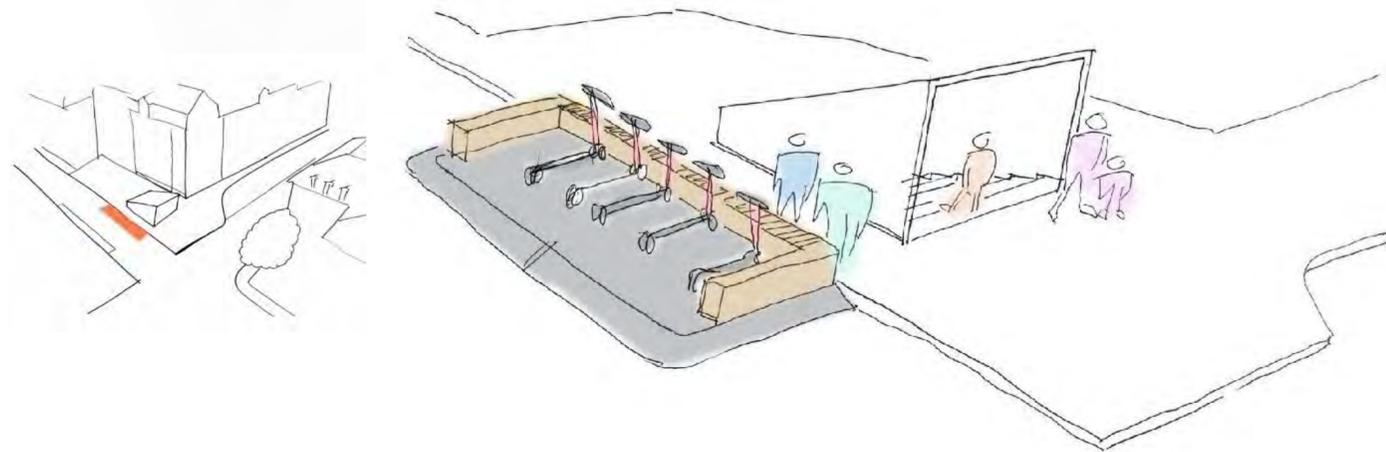
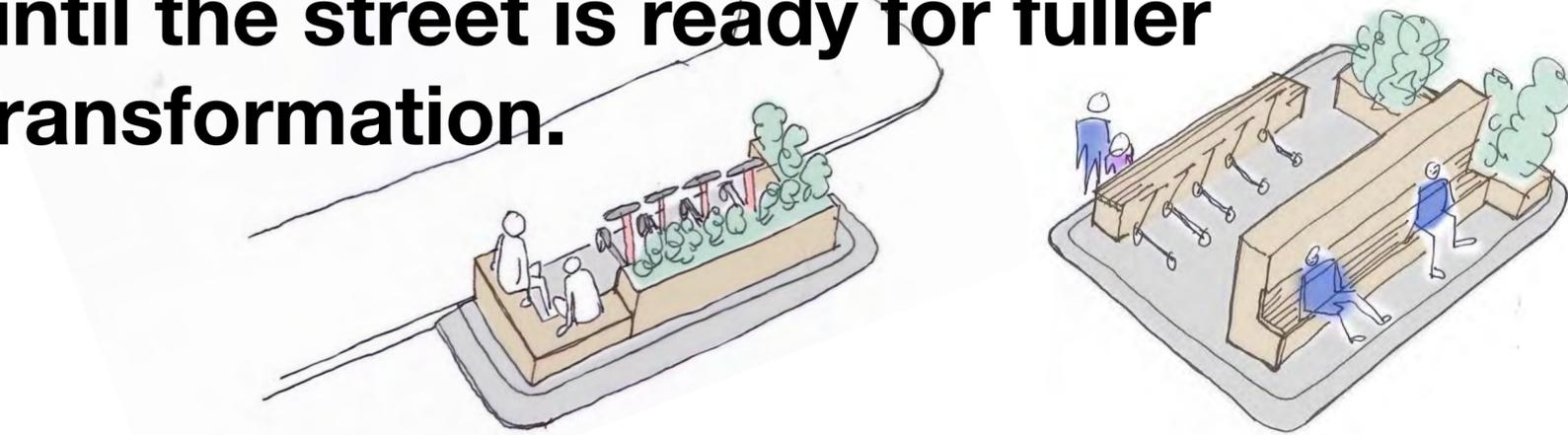


Prototyping systems as a portfolio

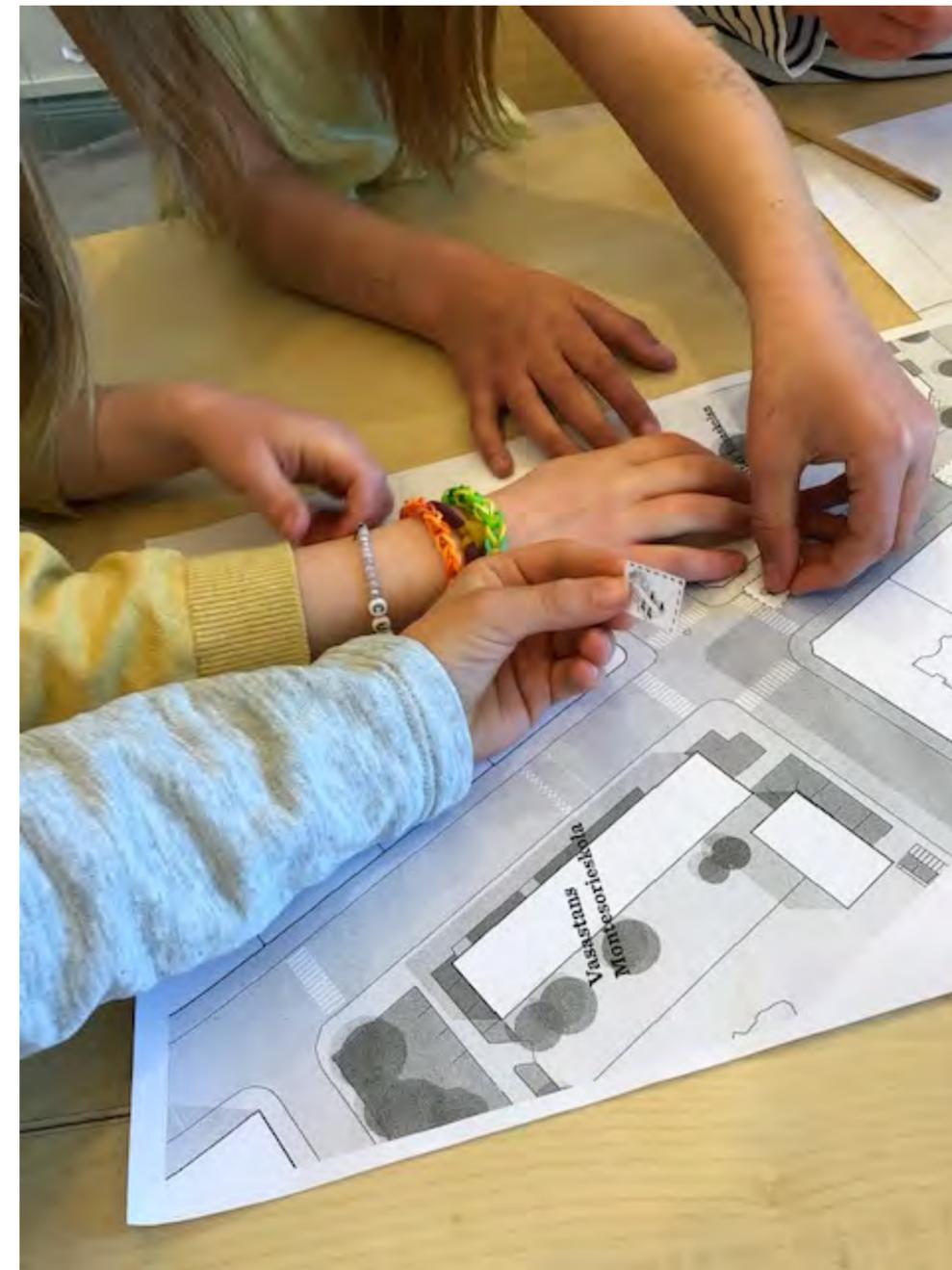
Living system diagram



The idea is to build elements that can spread across all streets, piece by piece, by working with local communities and municipalities, until the street is ready for fuller transformation.



Participative design Framtidsgator

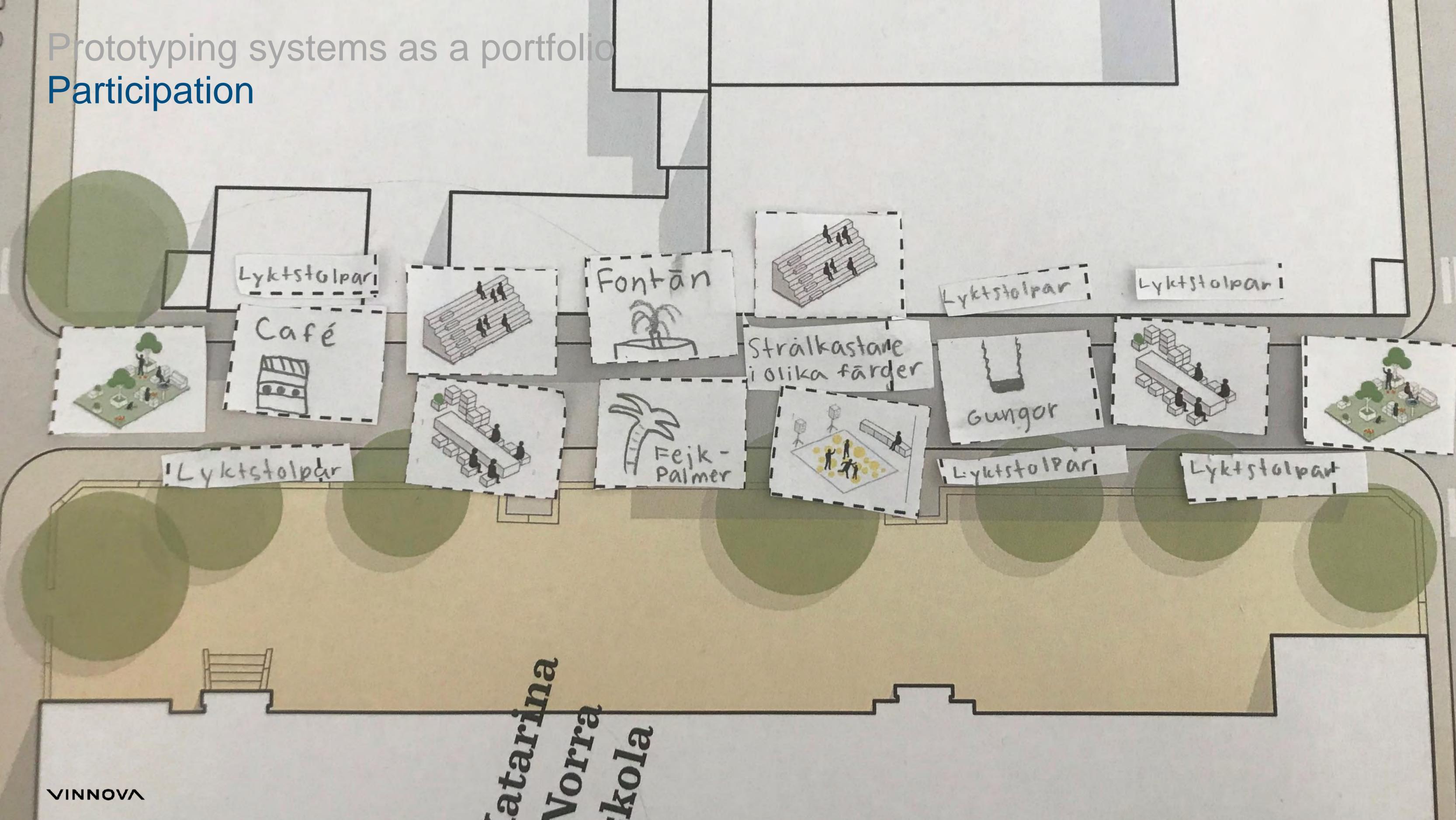


Design workshop System in the room

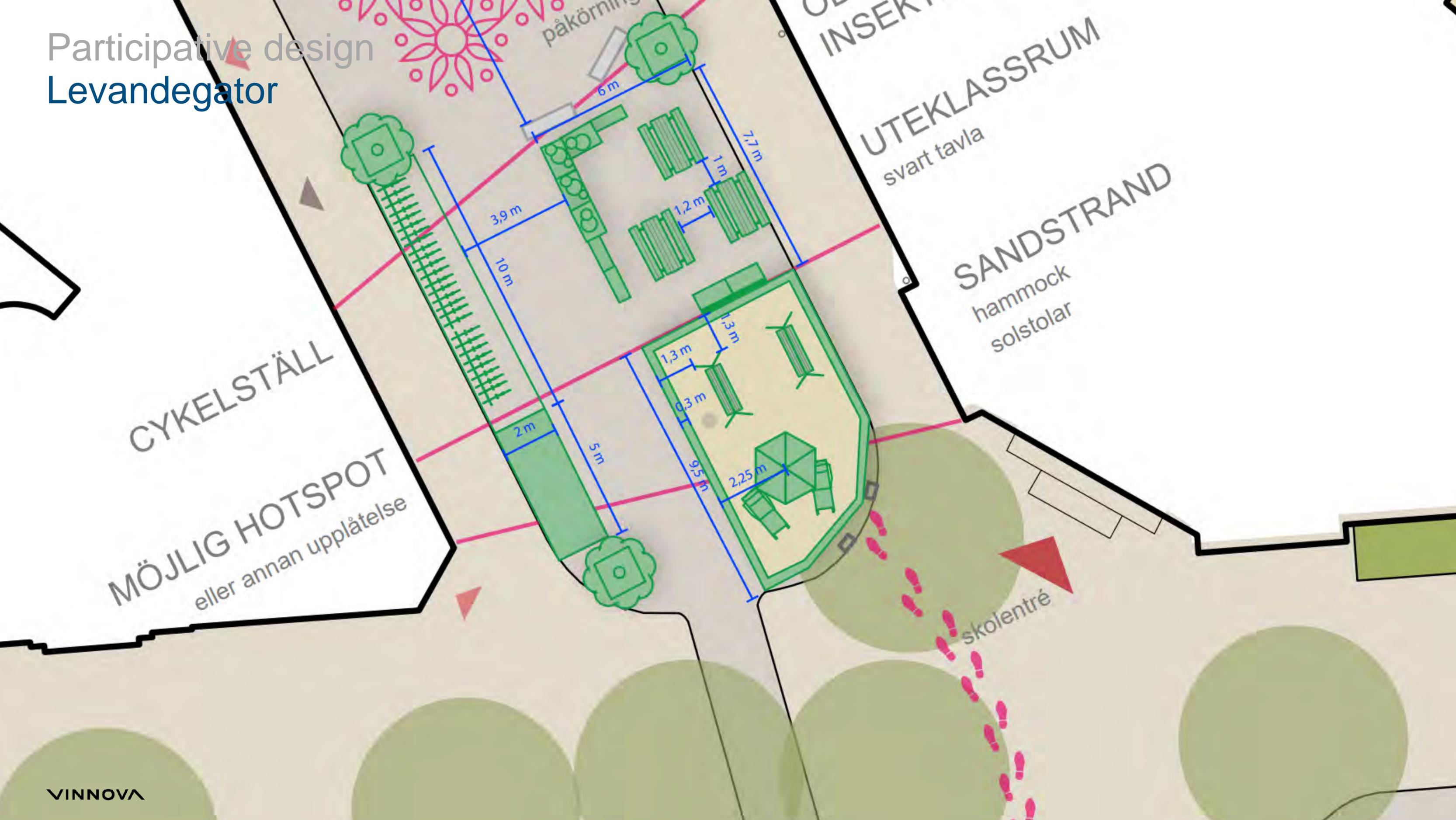


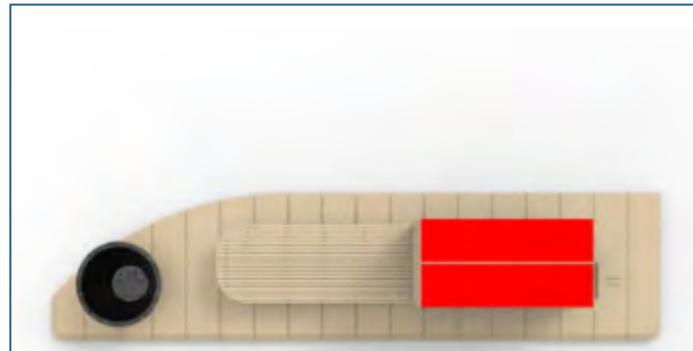
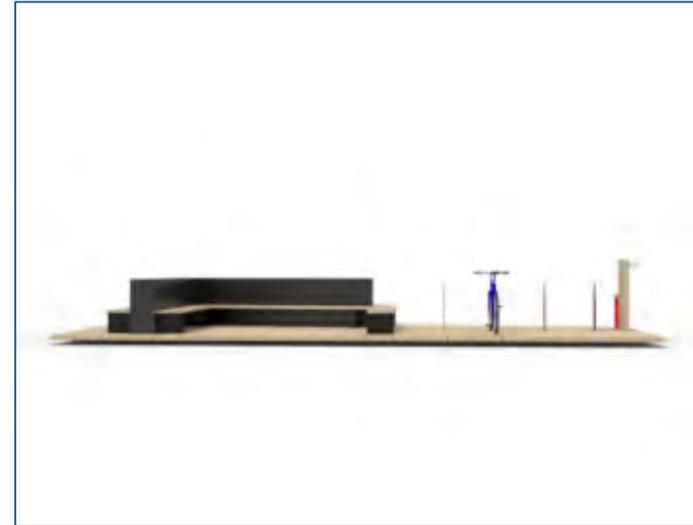
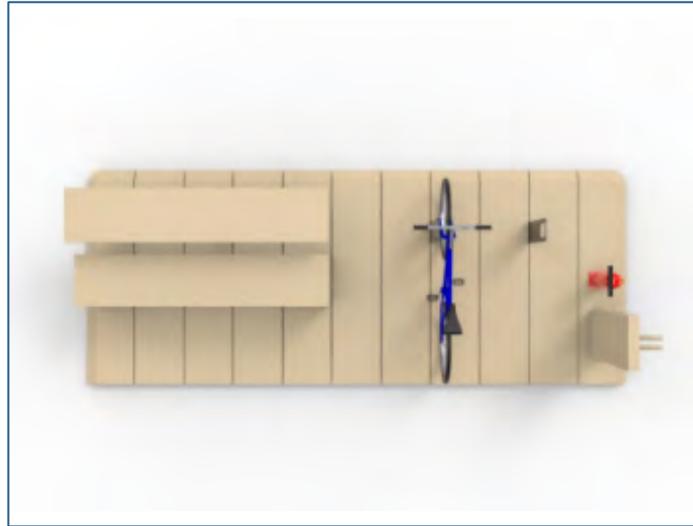
Prototyping systems as a portfolio

Participation



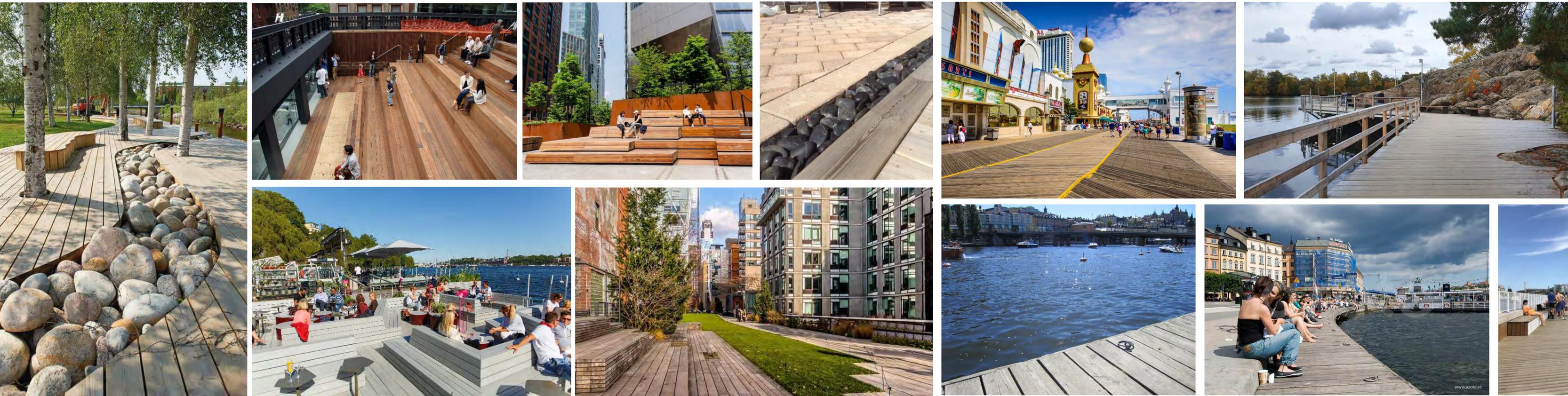
Participative design
Levandegator





Prototyping systems as a portfolio

Urban boardwalk prototype







**Who
decides?
The street
decides.**



The street, conceived in this way, more than a space in which to represent ritualised routines, is a place in which new forms of the social and the political can appear.

Saskia Sassen



BLACK LIVES MATTER

VOTE
Pick one

TRUMP

BLACK
LIVES
MATTER

10611 KILL TRUMP

FALSE
Lies & Deceit

AMMUEL
ELLIS
RIT
BIZ
ACAP

AMMUEL
ELLIS

BIZ

AMMUEL
ELLIS

RIT

BIZ

ACAP

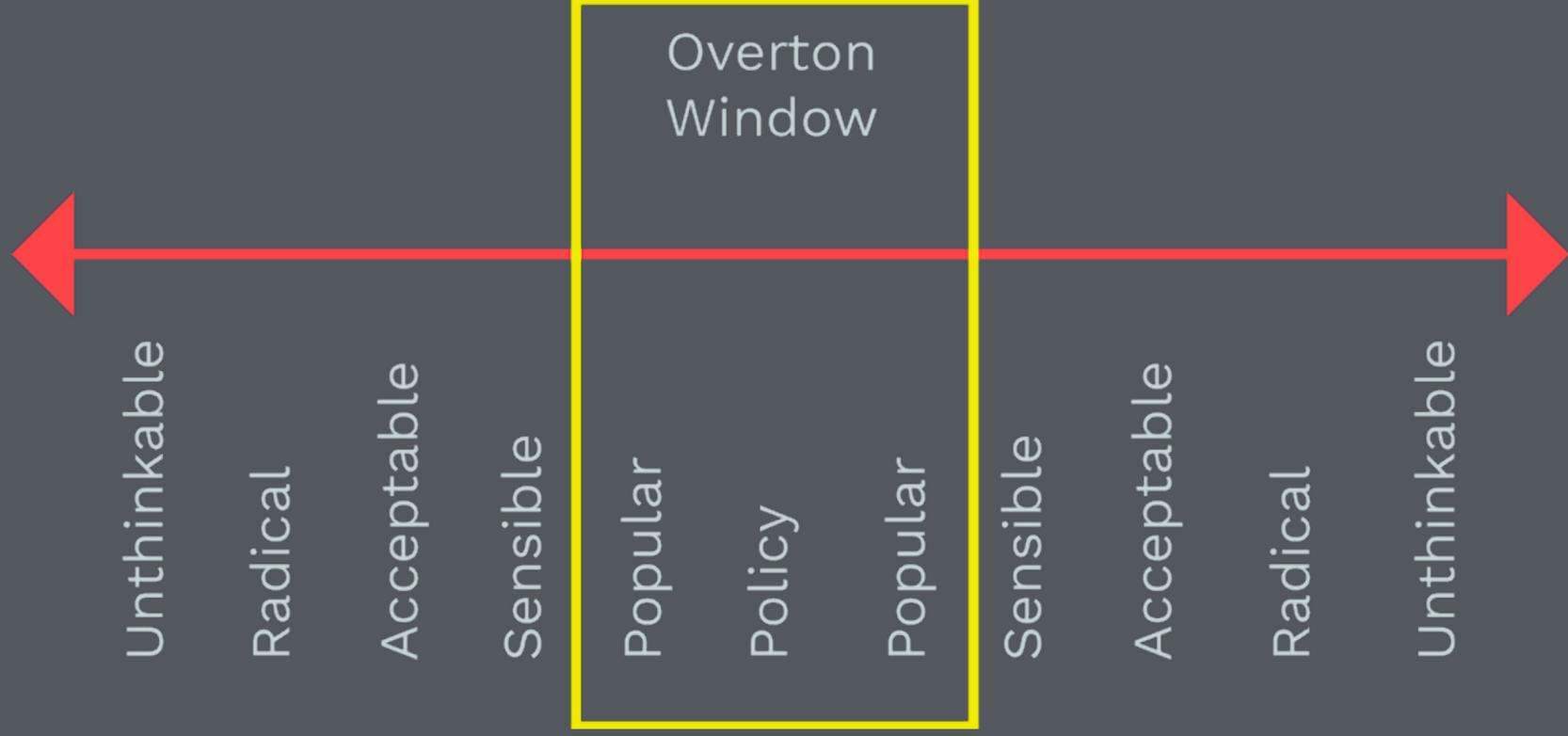
It's one thing to take a space. It's another thing to turn a space into something functional that actually serves the community.

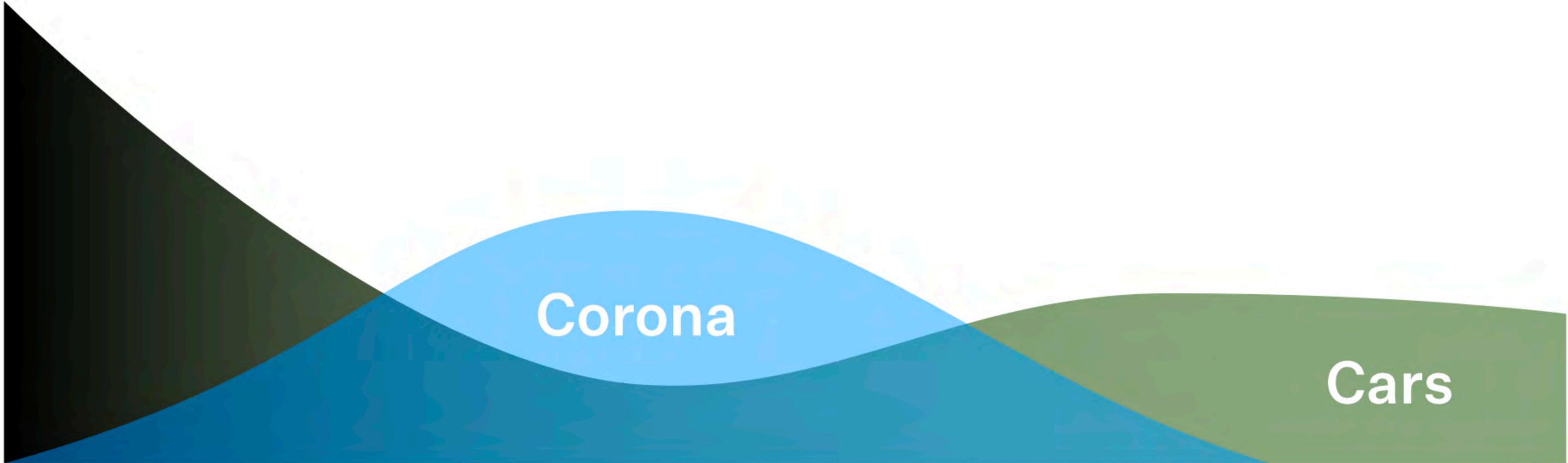
Activist and mayoral candidate Nikkita Oliver, Seattle





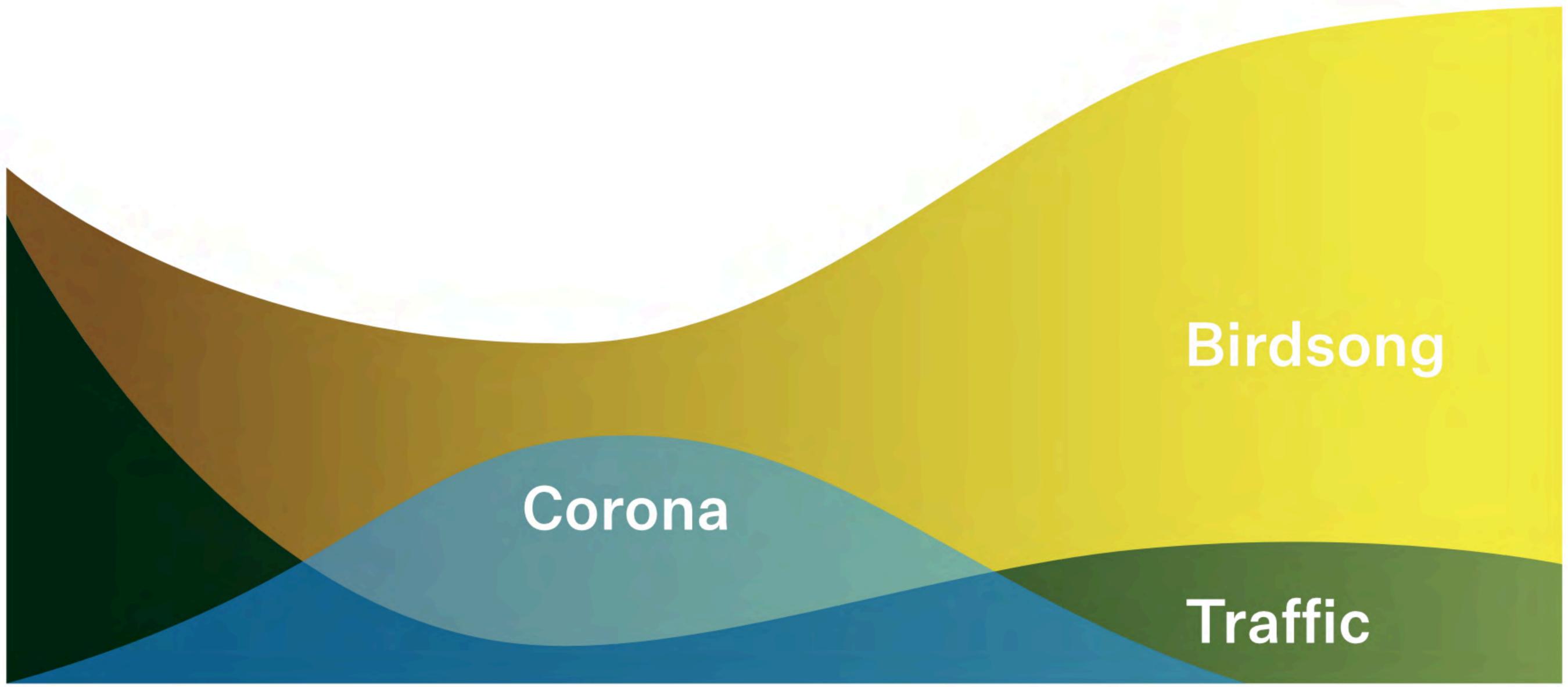






Corona

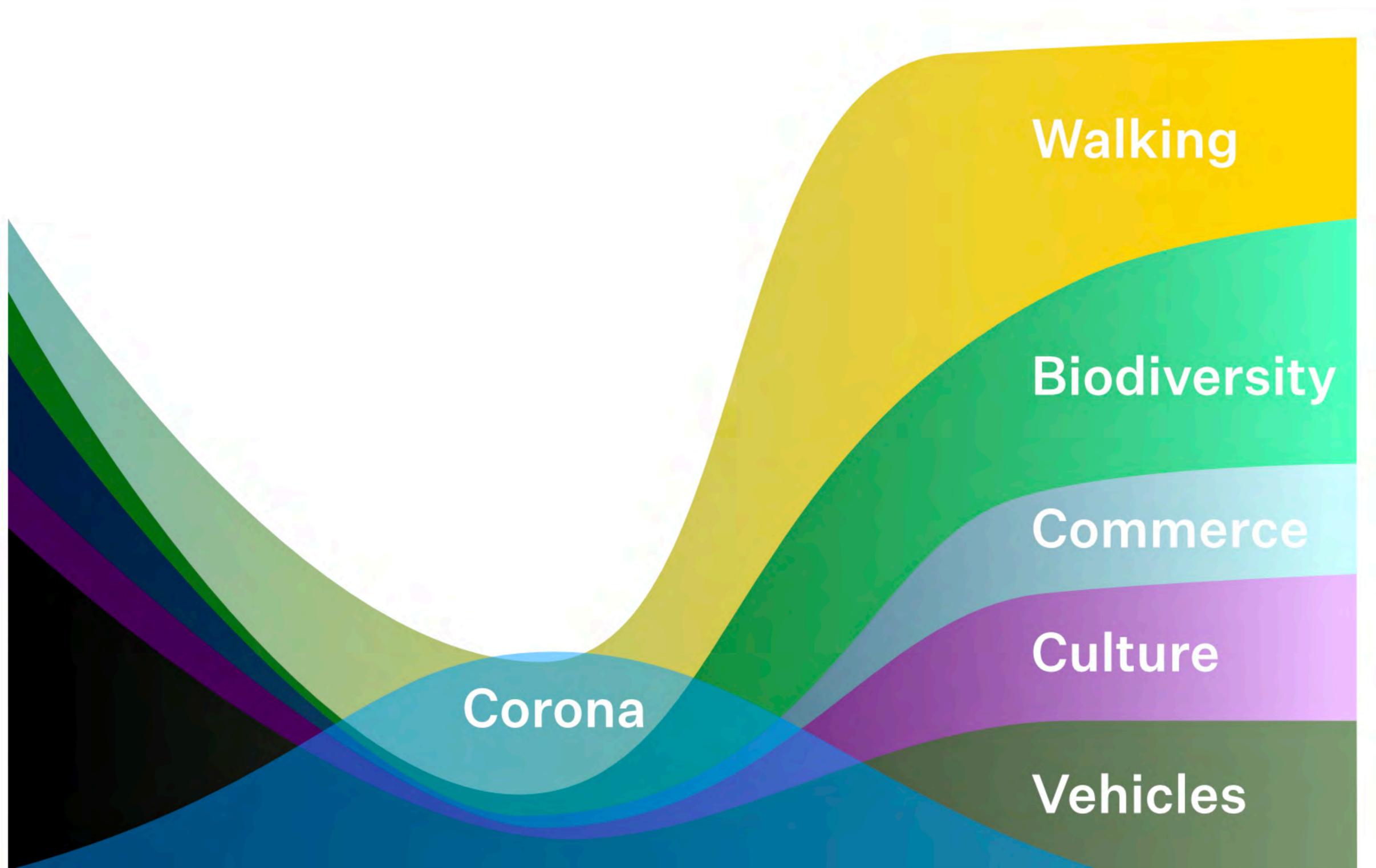
Cars



Corona

Birdsong

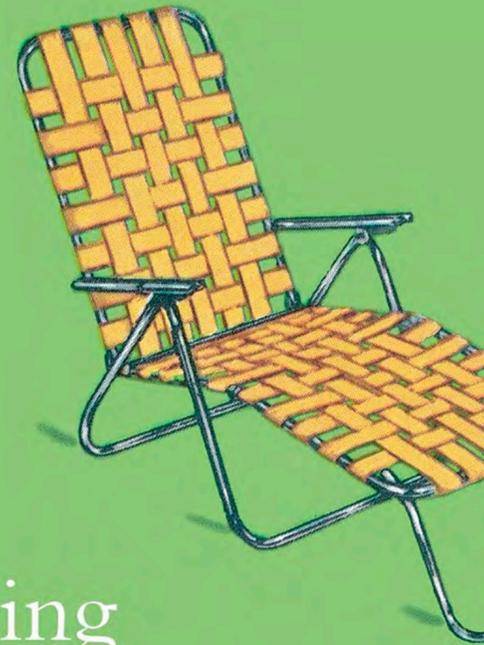
Traffic



'Slowdown',
Danny Dorling
(2020)

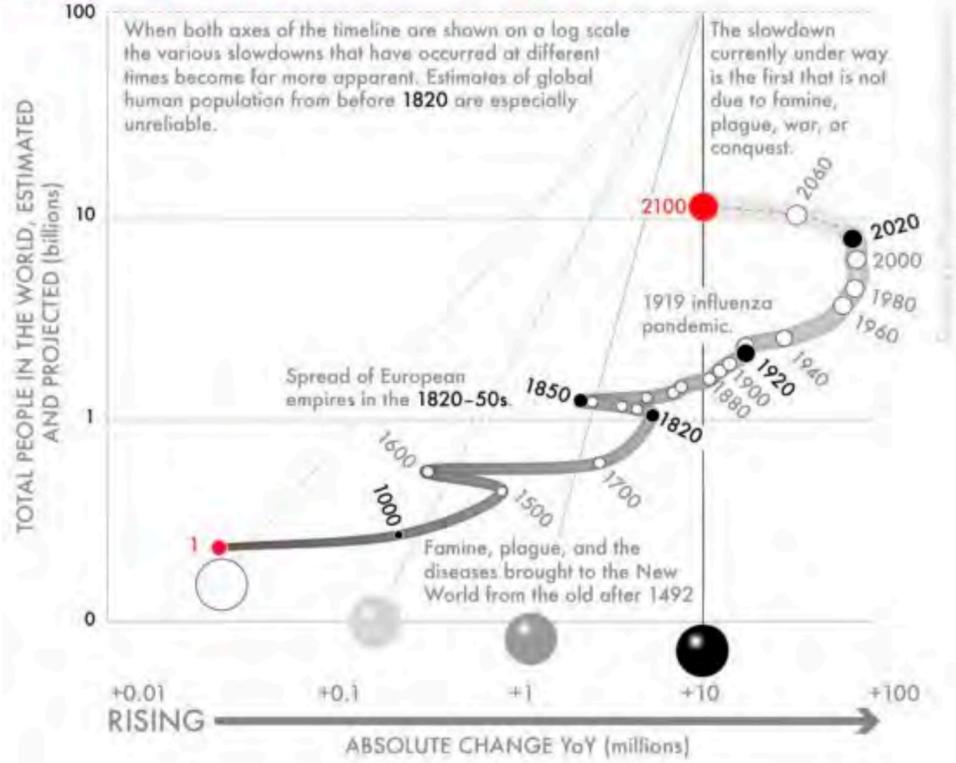
Slowdown

The End of *the*
Great Acceleration—
and Why It's Good for
the Planet, *the* Economy,
and Our Lives

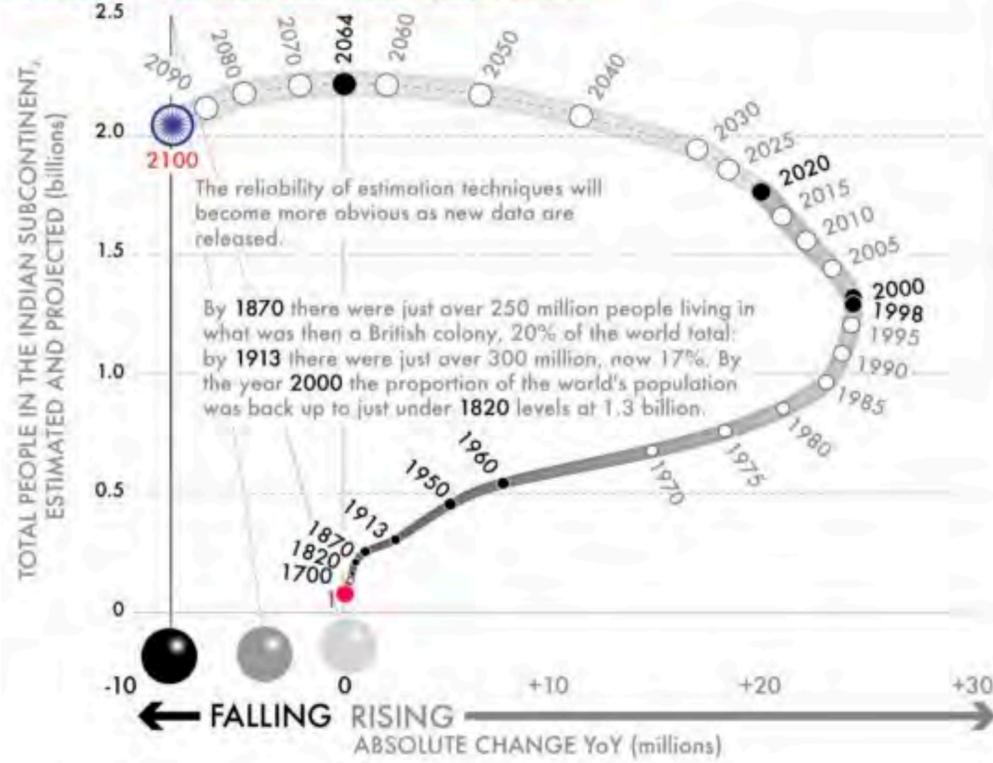


Danny Dorling

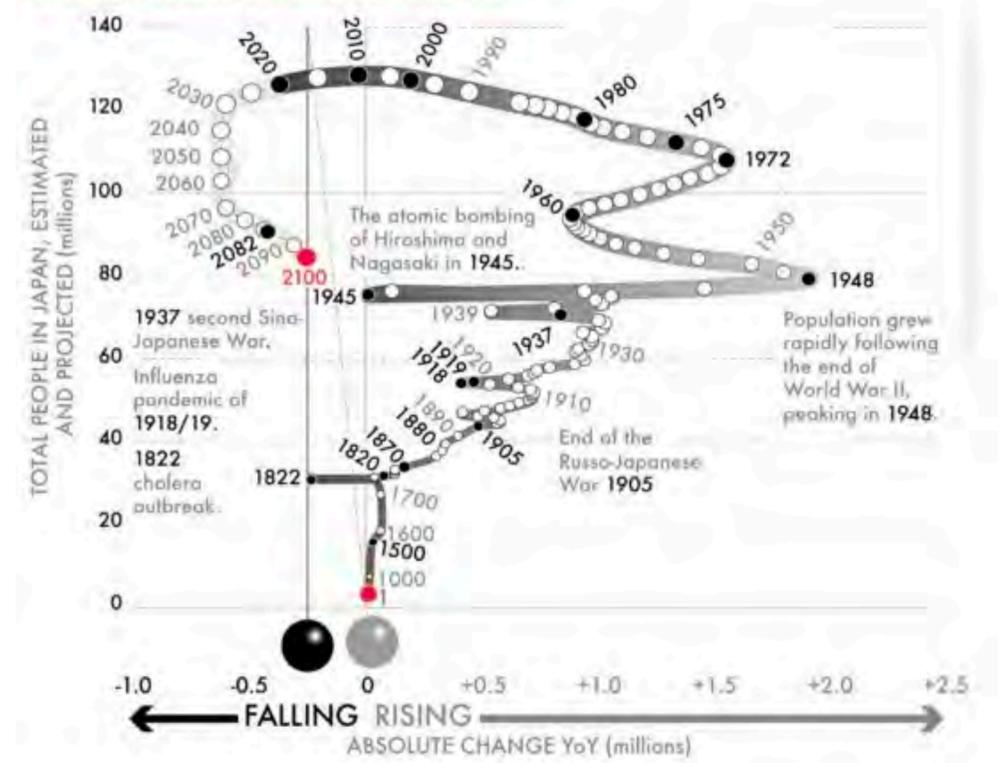
"Slowdown" Fig 22 World Population (vertical log scale) Year 1-2100



"Slowdown" Fig 27 Indian Subcontinent Population 1-2100

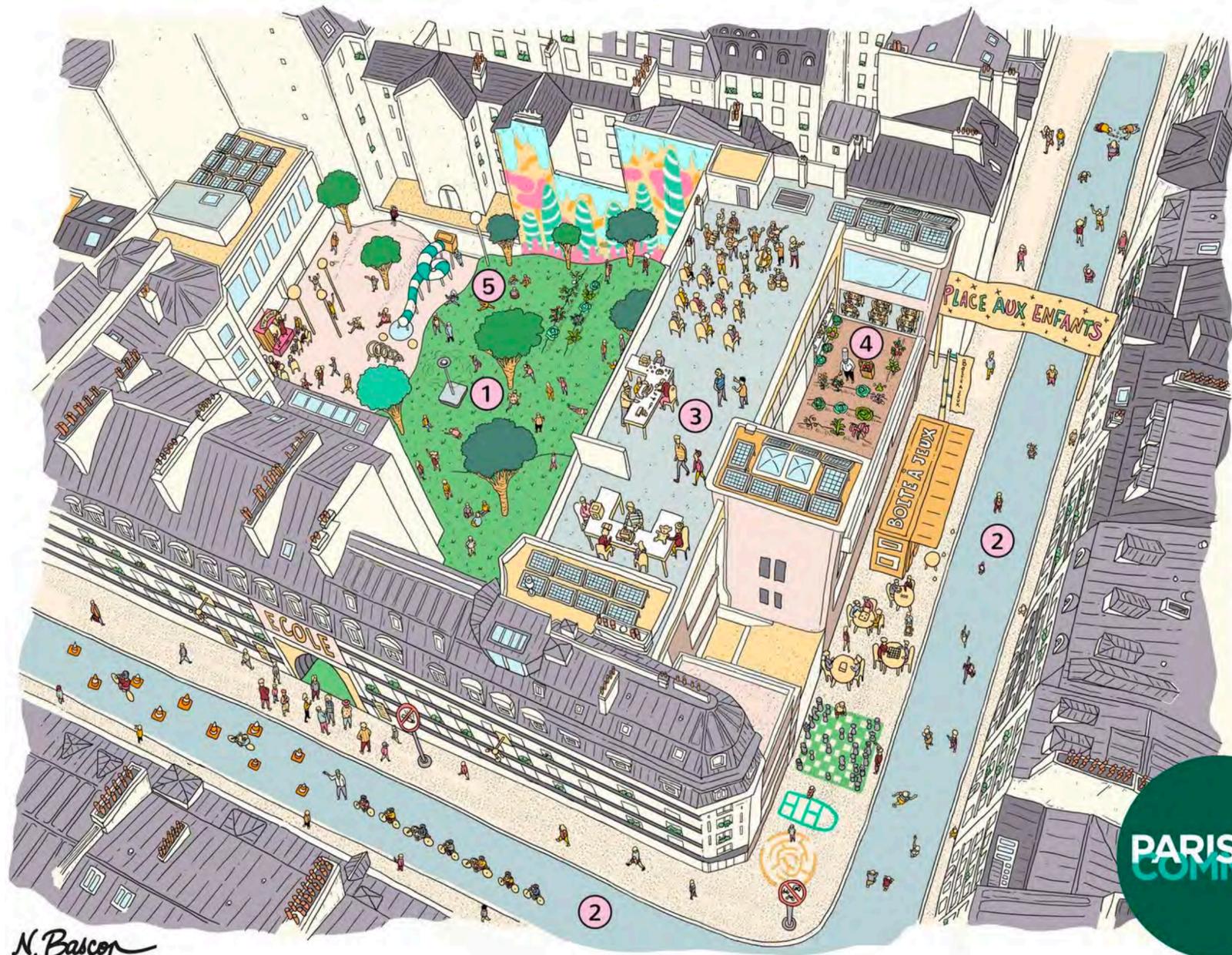


"Slowdown" Fig 28 Japanese Population year 1-2100





Slow growth

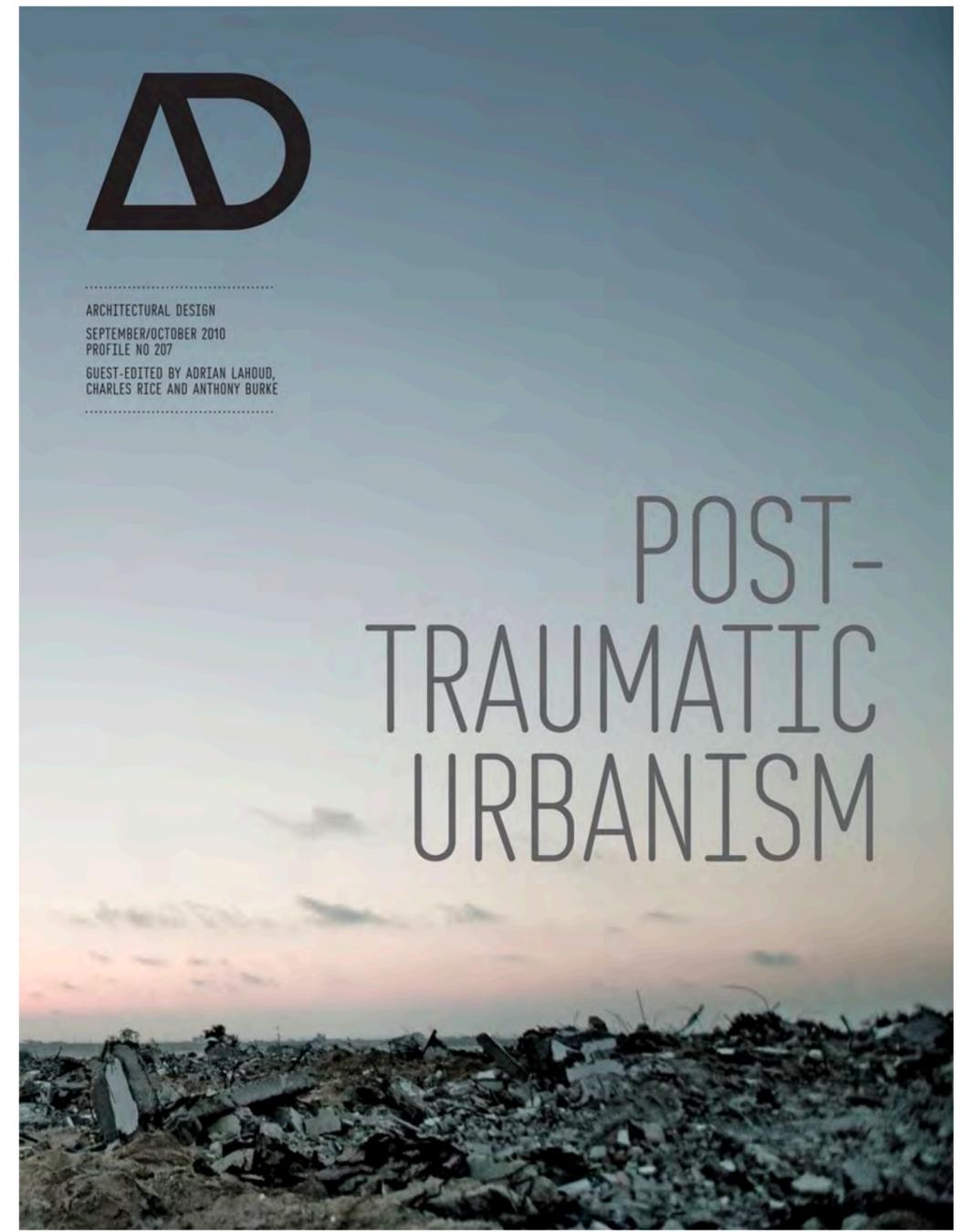


- 1 Une cour de récréation transformée en jardin ouvert le week-end
- 2 Une rue aux enfants piétonnisée au moins aux horaires de dépose de l'enfant, et où l'on peut jouer avec la boîte à jeu
- 3 De nouveaux apprentissages pour les enfants autour de la culture, l'environnement, le bricolage, etc
- 4 Des repas bio, en circuits courts servis aux élèves dans les cantines
- 5 Une école avec une garantie environnementale : airs, sols, perturbateurs endocriniens



ARCHITECTURAL DESIGN
 SEPTEMBER/OCTOBER 2010
 PROFILE NO 207
 GUEST-EDITED BY ADRIAN LAHOUD,
 CHARLES RICE AND ANTHONY BURKE

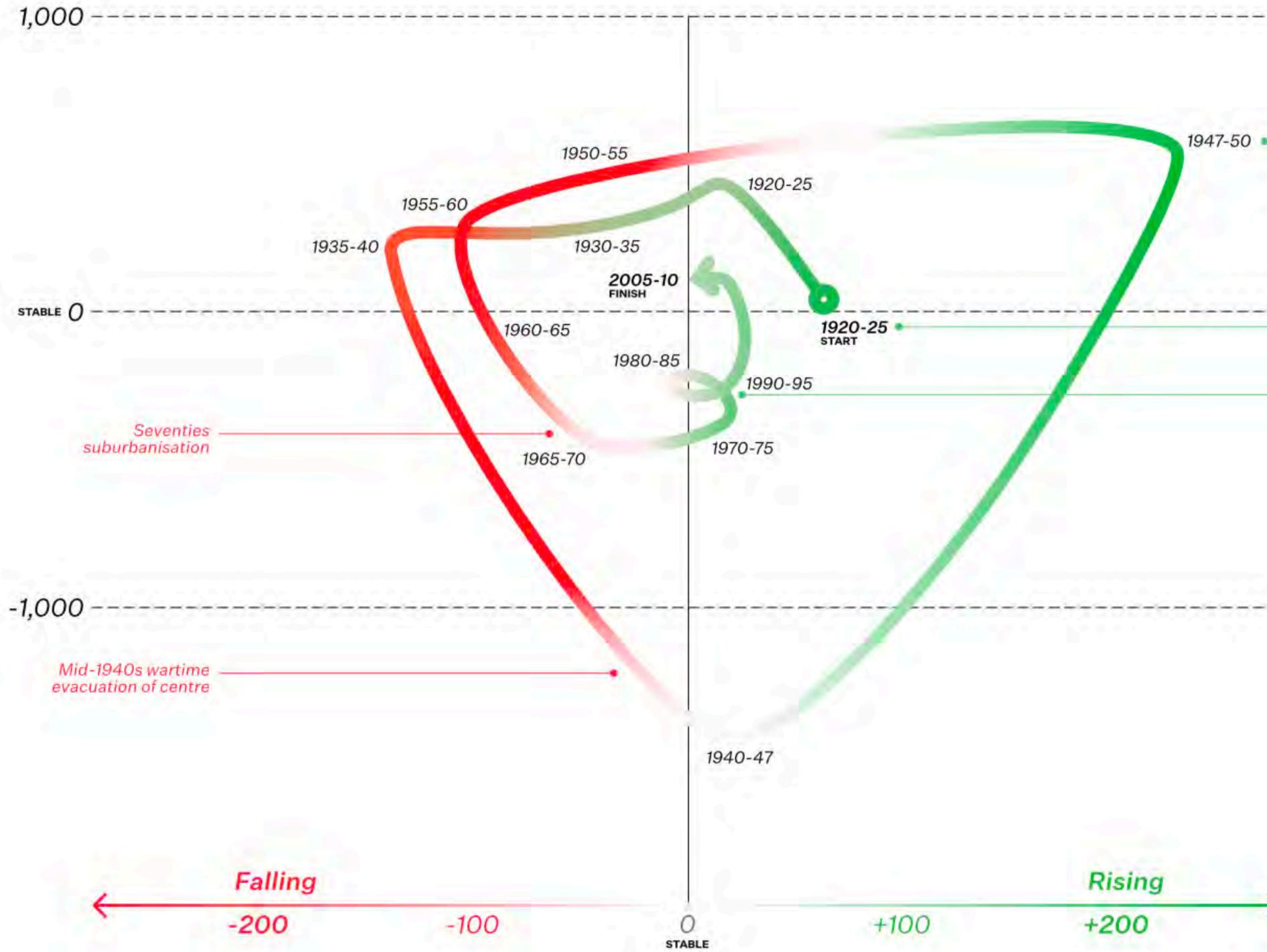
POST-TRAUMATIC URBANISM



Tokyo is small and slow.

Tokyo population and suburban growth 1920-2010

Rise in population in central Tokyo compared to suburban growth (ROXY)



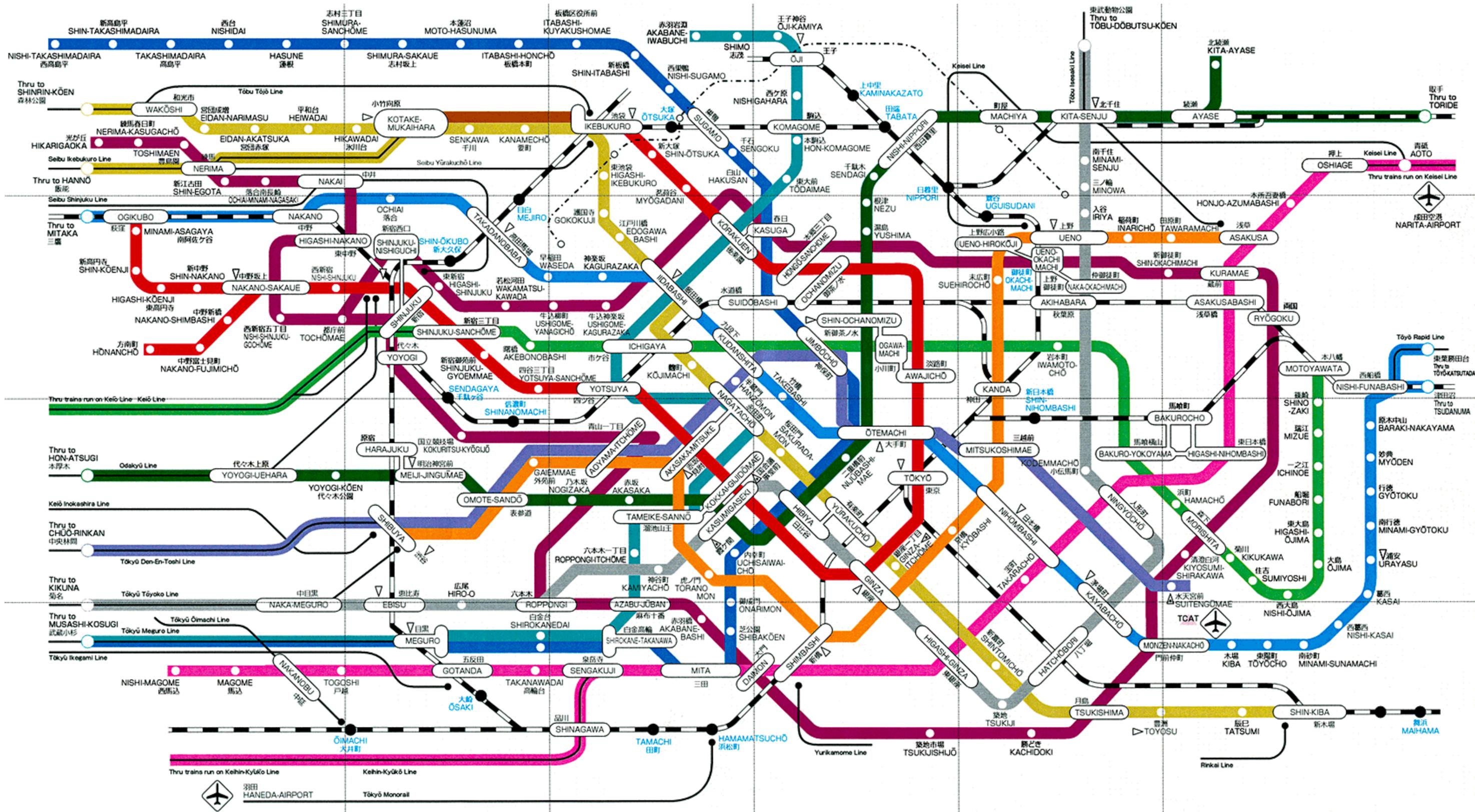
By 1950 the centre had been growing faster than the suburbs

Beginning in 1920-25, with city centre growth

Confused back and forth in the 1980s leads to move back to centre, and then to today's stability

← Falling
-200 -100 0
STABLE
+100 +200 →

Absolute change in city centre growth (ROXY per year)



羽田 HANEDA-AIRPORT

成田空港 NARITA-AIRPORT

羽田 HANEDA-AIRPORT

成田空港 NARITA-AIRPORT















The 1-minute City and the 15-minute city

**Massive re-emphasis on
regenerative landscape, on
conviviality and culture, on
shared ownership, on true
participation, on adaptation and
repair.**

The Slowdown

A glimpse of a future

A transition centred on climate resilience, human and non-human health, and social justice.

These are all the same thing.

The failure—or at least the postponement—of the grand is also the survival of the ordinary and the everyday; the survival of citizens over cities; of **infrastructures of everyday dignity** over big, signature, spectacular projects; of incremental change over instantaneous transformation; of the bazaar over the mall, the shared auto over the expressway, survival over smartness.

Gautam Bhan, India Times, 2017

A photograph of a forest landscape. The ground is covered in moss and fallen leaves, with several trees scattered throughout. The lighting is soft, suggesting an overcast day or late afternoon. The text is overlaid on the top half of the image.

**From making the city to using the city.
Designing infrastructures of everyday
dignity, of everyday complexity.**

Dan Hill

Director of Strategic Design, Vinnova, Sweden

Visiting Professor, UCL Institute for Innovation and Public Purpose

Visiting Professor, Design Academy Eindhoven

Adjunct Professor, RMIT University

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